# **edssi**<sup>2</sup>

European Digital Student Service Infrastructure - Level 2 EU Student eCard Stakeholders Forum

> March 9-10, 2023 Venice

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Co-funded by the European Union



### EU Student eCard Stakeholders Forum

Digitized Card Pilot for European HEIs

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IT Manager Ludwig Maximilian University of Munich





### The path to an interoperabel European Campus Card





EUROPEAN STUDEN









- Vision of the European Commission: Towards a European Education Area
- The European Student Card Initiative (ESCI)
- European Charter for Higher Education (ECHE) of the Erasmus+ Program



# A great vision!

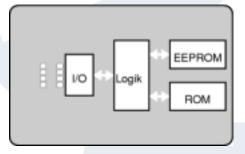
Common understanding Terms and Definitions Explain certain technical points





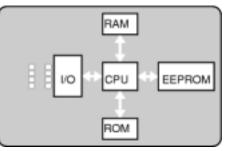
#### • Smartcards

 $\rightarrow$  processor cards  $\leftarrow$  computing capabilities



Chip cards

 → memory cards ← stores data





In context of this project:

• Wallet

A Digital Wallet is a smartphone application that acts as a container for passes. It is derived from the term wallet that describes a small case, often flat and made of leather, for keeping money, credit cards and

identification documents



#### Pass

A Wallet Pass is an application that contains a visual representation of a card + a data structure + a contact less readable data structure or program

#### • Vault

A Digital Vault is a large secure date store. It is derived from the term vault that describes a secure room or rooms in or below a bank used to store valuables. The related term safe or safe-deposit box, describing a box, usually made of metal, fireproof, in which personal valuables (e.g., credentials and documents, items of important possessions) can be locked for safekeeping.

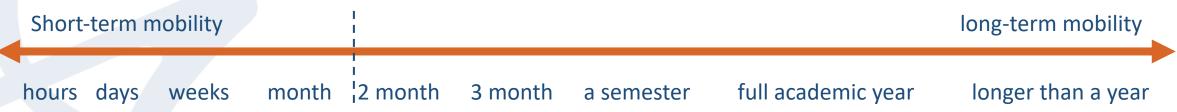








#### Short-term vs long-term mobility



#### • Identity

the fact of being, or feeling that you are, a particular type of person, organization

#### Account

an agreement allowing you to use a particular computer system, website, etc.

#### • Role

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the position or purpose that someone or something has in a situation, organization, society

#### • Service

mean of **delivering value to customers** by facilitating outcomes customers want to achieve without the ownership of specific costs and risks.



#### Credential

documentary or electronic evidence that a person has certain status or privileges

#### Identification document documentary or electronic evidence of a person's identity

Service provider

a company or institution that provides **services** to **customers** 

#### • Relying party

an instance that checks a credential for certain data and validity

#### Certificate authority

In cryptography, a certificate authority or certification authority (CA) is an entity that stores, signs, and issues digital certificates.

- Credential Manager
- Credential Issuer / Pass Issuer entity that's responsible for credentials, owns the credentials, and issues them to their customers

#### Credential Holder / Pass holder individual to whom an identification document / pass is issued





#### Interoperability

Interoperability is a characteristic of a product or system to work with other products or systems.

#### Digital sovereignty

In political discourse, the term digital sovereignty is used to describe the possibilities for the self-determined use and design of information technology by societies, states, companies and individuals. This includes both digital competence as expertise and competence in the sense of the authority to carry out activities independently.

#### Digital self sovereignty identity

Self-sovereign identity (SSI) is an approach to digital identity that gives individuals control over the information they use to prove who they are to websites, services, and applications across the web.

#### • AAI

Federated Authentication and Authorization Infrastructure (AAI) - Identity and Access Management





### **Stages of Digitalization**



Digitalization 1.0

**Digitalization 2.0** 

• Digitalization with internal focus

- Optimize internal administrative processes organization centric optimizations -
- Processing of data



- Digitalization with focus on the user user centric optimizations -
- Optimization on how services are discovered and seamlessly used
- Flow of data

 $\rightarrow$  Service oriented

- $\rightarrow$  Digital identity
- $\rightarrow$  Interoperability



# **Trust level / Assurance Level**

 $\rightarrow$  Quality of identity (personal) data  $\rightarrow$  Type of authentication & consequences for identification medium

normal

Authentication:

+ password

Identity proofing:

 $\rightarrow$  verified e-mail

 $\rightarrow$  self-asserted

address

# substantial /

### medium

#### Authentication

- certificate based
- FIDO2
- username / email Smart ID Identity proofing:
  - $\rightarrow$  officially confirmed
  - $\rightarrow$  check of a government issued photo-ID

#### Authentication

high

- elD.AS compliant  $\rightarrow$  In eID of EU Citizen IDs
  - $\rightarrow$  Provided by HEI for foreign Students

Identity proofing:

- $\rightarrow$  Officially confirmed
- $\rightarrow$  Identity document checked
  - to be genuine and represent the claimed identity
- **Qualified signature** •

### no trust



- Vision of the European Commission: Towards a European Education Area
- The European Student Card Initiative (ESCI)
- European Charter for Higher Education (ECHE) of the Erasmus+ Program



# A great vision!





## Background

### Vision of the European Commission: Towards a European Education Area

It is in the shared interest of all EU Member States to harness the full potential of education and culture as drivers for job creation, economic growth and improved social cohesion, as well as a means to experience European identity in all its diversity.

The Commission is developing initiatives to help work towards a European Education Area. The vision contained within this policy is that, across the EU:

- ightarrow spending time abroad to study and learn should become the norm
- $\rightarrow$  school and higher education qualifications should be recognised across the EU
- → knowing two languages in addition to one's mother tongue should be standard
- → everyone should be able to access high-quality education, irrespective of their socio-economic background
- → people should have a strong sense of their identity as a European, of Europe's cultural heritage and its diversity

Source: <u>https://ec.europa.eu/education/education-in-the-eu/european-education-area\_en</u>





### **ECHE requirements for HEIs**

"Implement the priorities of the Program:

 By undertaking the necessary steps to implement digital mobility management in line with the technical standards of the European Student Card Initiative.

Source: https://ec.europa.eu/info/funding-tenders/opportunities/docs/cap/eplus2020/eche-fp-2020/1877638-charter-annotated-guidelines-feb2020\_en.pdf

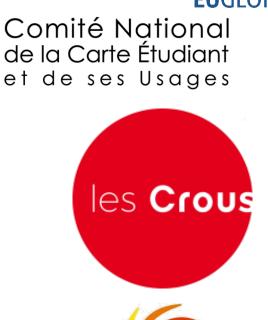
#### **Timeline** – European Student Card Initiative (ESCI)

- Erasmus Without Papers (EWP)
  - 2021 Online Learning Agreements (OLA)
  - 2022 Inter-Institutional Agreements (IIAs)
  - 2023 Exchange Student Nominations, Acceptances, Transcripts of Records
- MyAcademicID
  - 2022 European Student Identifier (ESI)
- European Student Card Project (ESC)
  - 2025 Implement and Issue European Student Cards



# The European Student Card Initiative (ESCI)









EUGLOH

# **History of the European Student Card**

#### 2012 - 2013

- Signing of a protocol of Intent
- Bilateral Franco-Italian agreement between:
  - Fondazione ENDISU
  - ANDISU,

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Cnous

#### November 2013

 Exchange between the Cnous and the CPU on European Student Card

#### 2016

- Institutional structuring at European level
  - → Erasmus+ Strategic Partnership
- 2016 2018 → European Student Card Project

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### 2025 - Goal

• All European / Erasmus+ Higher Education Institutions offer their students a European Student card

 $2019 - 2020 \rightarrow MyAcademicID Project$ 

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#### December 2015

3 4

- Memorandum of Understanding
- Student Unions of 4 countries:
- France
- Germany
- Ireland,
- Italy
- Exchange within ECStA

#### 2020 - 2022

- European Digital Student Service Infrastructure Project
- ESC-Tension Project European Student Card Extension and Adoption







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# **Benefits of the European Student Card Initiative**

#### • For students:

- Easy access to course materials prior to mobility, online course registration and automatic recognition of ECTS credits
- → Immediate access to services at the host university, such as libraries, transport and accommodation
- ightarrow Discounts on cultural activities throughout the EU
- For Higher Education Institutions:
  - Easy, online management of the entire mobility process from student selection to the recognition of ECTS credits
  - → Online identification of students, simplified and secure exchange of student data
    - including academic records between Higher Education Institutions
  - → Reduced administrative burden associated with student mobility

Source: https://ec.europa.eu/education/education-in-the-eu/european-student-card-initiative\_en

→ European Student Card Project as implementing instance





## Services connected with the ESC

Higher Education Institutions should **provide services** to their **own (outgoing)** and **incoming students** 

- Identification and status verification / prove of entitlement
- Electronic payment / cashless campus  $\checkmark$ 
  - canteen, cafeteria and vending machines
  - ✓ printer / scanner
- Library and learning spaces  $\checkmark$
- Access-Control
  - $\checkmark$  Areas / buildings / rooms  $\rightarrow$  also special services for disabled persons
  - ✓ Single Sign On / 2FA / FIDO2
  - Attendance check (check-in for exams, attendance at courses)
- Public transport

- $\checkmark$  Discounts on cultural activities throughout the EU  $\rightarrow$  Museums, theaters, cinemas, ...

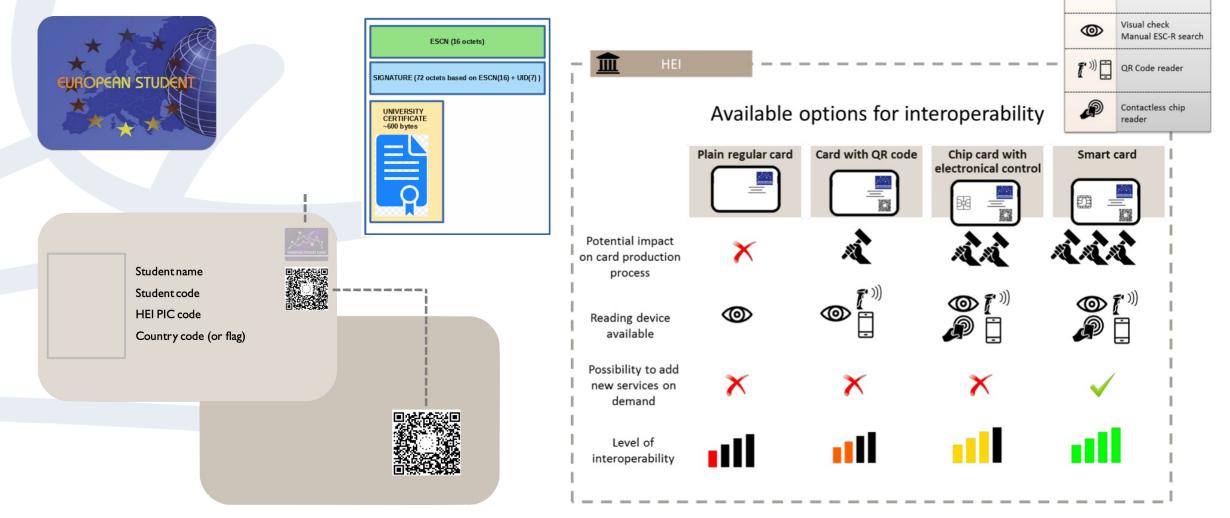






Legend

### **Expected Interoperability**





- Vision of the European Commission: Towards a European Education Area
- The European Student Card Initiative (ESCI)
- European Charter for Higher Education (ECHE) of the Erasmus+ Program



### **BUT** (legal aspects & IT-Security aspects)

- The European Student Card Project specification is not transparent,
- Conflicts with GDPR requirements
  - Student IDs are not optional; therefore, they could not be issued on consent (Article 7 - Conditions for consent, define when GDPR Art. 6 par. 1 lit. (a) did not apply)
  - Centralized Infrastructure conflicts with GDPR Article 24 & 25
- Conflicts with competition law and procurement law
  - Not vendor neutral
  - Holograms for example exclusive by one provider
- IT-Security
  - QR-codes are not considered secure
  - NEVER EVER code an URL into QR-Codes → communicate Trusted verification Apps or Websites
     → corona vaccination pass verification as best practice

### $\rightarrow$ not a specification that could be implemented by all HEIs



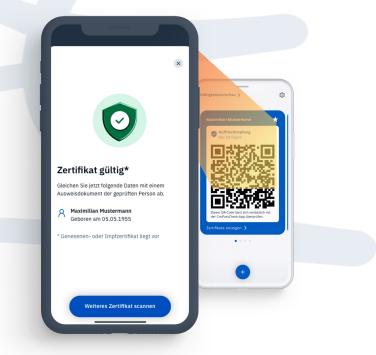


### **QR-Code verification**

Done right – Example:

European Covid vaccine certificate and check app

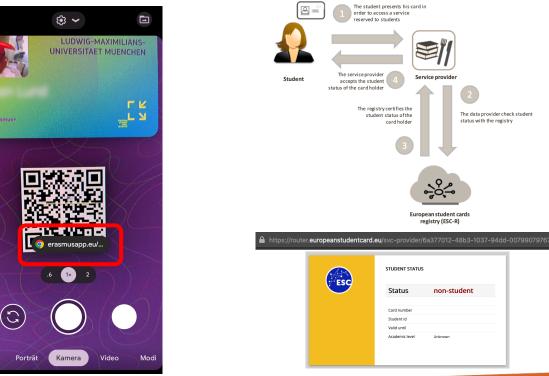
- Offline verification
- Chain of trust
- Data not a URL / executable command



### Done wrong – Example:

European Student Card / Erasmus+ App Card

- Pure Online verification + centralized structure
- QR-Code contains a URL / executable command





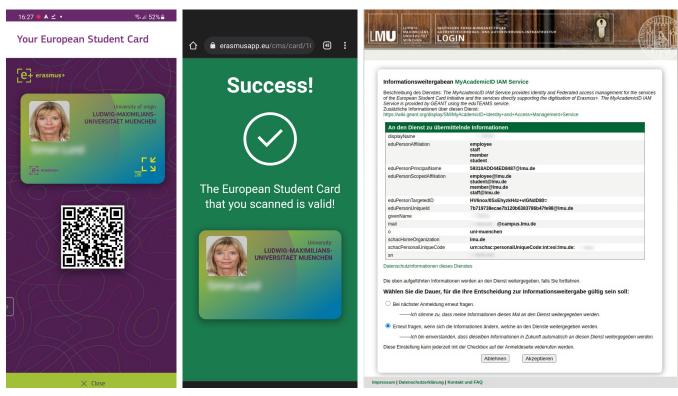
### **BUT** (existing implementations)

#### European Student Card Integration within the Erasmus+ App (<u>https://erasmusapp.eu/card</u>)

- Very simple for HEI, only the following LDAP-Attributes have to be passed on the IDM:
  - schacHomeOrganization
  - schacPersonalUniqueCode → ESI
- Simple for students, no interaction with HEI necessary

#### BUT

- It is an absolute NO-GO
- Framework of trust → non-existing
  - Ignores all IT-Security best practices
  - QR-Code is not secure
  - Embedded URL → Phishing like attacks
  - No status verification with the HEI or Student Data
  - No security against screenshot sharing
- Issues for HEIs
  - No Branding of the HEI
  - Information propagation
  - No person or image verification
  - Issuing of virtual ID cards on behalf of the HEI without their consent



### **This Implementation should be revised!**



- Vision of the European Commission: Towards a European Education Area
- The European Student Card Initiative (ESCI)
- ✓ European Charter for Higher Education (ECHE) of the Erasmus+ Program



# A great vision! That does not work, but is worth to be fulfilled





**European University Alliance for Global Health** 

#### 9 Universities, 1 Goal: Building Europe's Campus for Global Health



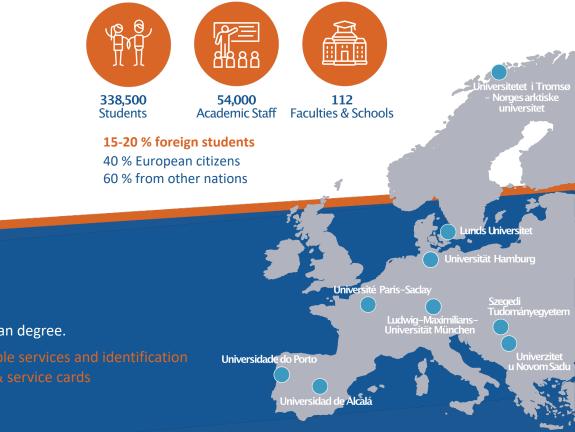
#### **EUGLOH 2.0 Consortium Partners**



→ UNS & UiT are from non-member states of the European Union

#### Key Goals

- Interdisciplinary Global Health programmes across universities striving towards a joint European degree.
- A vibrant, multicultural and inclusive inter-university campus.
- Seamless mobility for students, staff and professionals physical and virtual.
- Strong links between higher education, research and local socio-economic ecosystems to prepare young people for the jobs of tomorrow.
- Empowering future generations to find solutions for Global Health challenges.





### **EUGLOH** campus cards current state and connected services

#### $\rightarrow$ Vision:

All university members should be able to use services of host university while on visit



#### Ludwig-Maximilians-Universität München

- Legic CTC Cards (Legic Advant + Prime)
- Payment (Studierendenwerk München)
- Cloud-Printing and Scanning (Secure-Printing and Payment)
- Library user number
- Ticket for Public Transport System

#### **Université Paris-Saclay**

- NXP Mifare DESfire Cards
- Payment (izly les Crous)
- Library user number
- Physical Access Control

#### Lunds universitet

- NXP Mifare Classic Cards
- Physical Access Control (online and offline)
- Login at copiers (for copy/print/scan)
- Library
- Several other services, but not any payment services

#### Universidade do Porto

- NXP Mifare Classic Cards
- Library
- Physical Access Control
- Canteen & cafeterias
- Printing Service
- Attendance





European University Alliance for Global Health

## 9 Universities, 1 Goal: Building Europe's Campus for Global Health

A vibrant, multicultural and inclusive inter-university campus. Seamless mobility for students, staff and professionals – physical and virtual.



- Vision of the European Commission: Towards a European Education Area
- The European Student Card Initiative (ESCI)
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# That does not work, why does it not work? is worth +but is worth to be fulfilled make it happen?





# **Understand the critical points**

- Stakeholder
  - Users
  - Higher Education Institutions
  - Service Providers (on and off campus + online)
- Provided Services
  - Which services
  - Requirements for service provision
  - Requirements for identity or entitlement verification
  - Security Requirements
- Involved Technology and Technology Providers

# **Services**

Higher Education Institutions should provide services to their own (outgoing) and incoming students

- ✓ Identification and status verification / prove of entitlement
- Electronic payment / cashless campus
  - canteen, cafeteria and vending machines
  - printer / scanner
- Library and learning spaces
- Access-Control
  - ✓ Areas / buildings / rooms → also special services for disabled persons
  - ✓ Single Sign On / 2FA / FIDO2
  - ✓ Attendance check (check-in for exams, attendance at courses)
- ✓ Public transport
- Accommodation
- ✓ Electronic Signature of legal documents (→ eIDAS)
- ✓ Discounts on cultural activities throughout the EU → Museums, theaters, cinemas, ...



 $\rightarrow$  Analyze Users

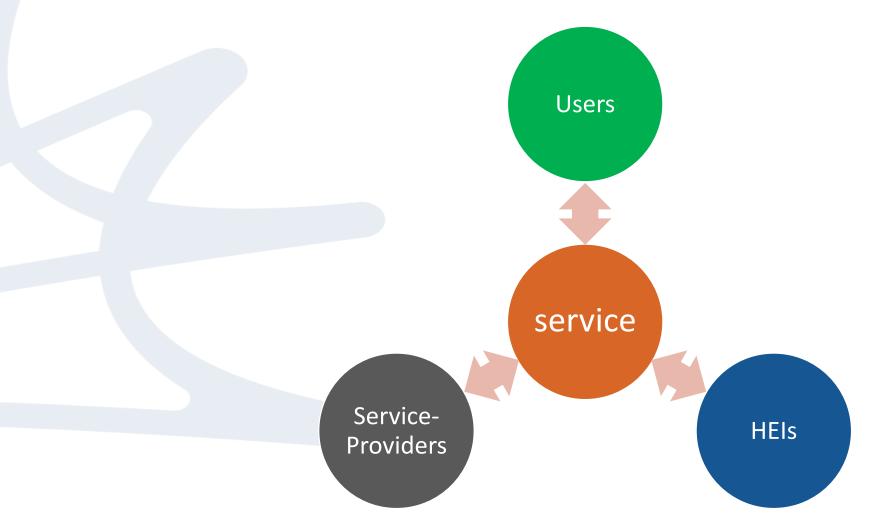
→ Analyze and cluster Services







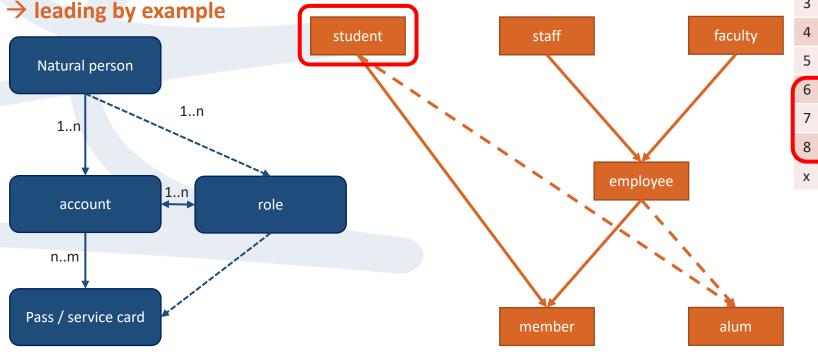
### **Stakeholders**





# Stakeholder → User Scope

- Why focus on students and ISCED:2011 Level 6-8?
- It is about **providing services** 
  - For users of the (home or host) institution
  - User incoming for a short-term mobility
- Staff / faculty members are more likely on short-term mobility than students



#### ISCED:2011 Level

Level	Label
0	Early childhood education
1	Primary education
2	Lower secondary education
3	Upper secondary education
4	Post-secondary non-tertiary education
5	Short-cycle tertiary education
6	Bachelor's or equivalent
7	Master's or equivalent
8	Doctorate or equivalent
х	Faculty or Staff member of HEI

affiliate

# **Services**

Higher Education Institutions should provide services to their own (outgoing) and incoming students

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Analyze and cluster Services

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### **Services**

Identification • Identification • Status verification • Proof of entitlement • Single Sign On / 2FA / FIDO2 • Attendance check • Check-in for exams • attendance at courses • Time recording • Electronic Signature (of legal documents)	Electronic payment / cashless campus • Canteen & cafeterias • Vending machines • Printing / scanning (secure & follow me printing) • Ticketing (secure & follow me printing)	<ul> <li>Physical Access Control</li> <li>Areas (campus, parking lot)</li> <li>Buildings</li> <li>Rooms <ul> <li>Classrooms</li> <li>Labs</li> <li>Computer rooms</li> <li>Learning spaces</li> <li>Offices</li> <li>Accommodation facilities (i.e., dorms)</li> </ul> </li> <li>Sports facilities</li> </ul>	Library services • Access to / borrow • Physical media (book, audio and video media) • E-media (book, audio and video media) • Learning spaces	<ul> <li>Transport</li> <li>On campus services (university shuttle service)</li> <li>Public transport tickets &amp; discounts</li> </ul>	<ul> <li>Discount and promotions</li> <li>Discounts on cultural activities <ul> <li>Museums</li> <li>theaters</li> <li>cinemas</li> </ul> </li> <li>Shops</li> <li>Restaurants</li> </ul>
		on- & off-campu online			
eid.As				Universität	

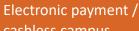
providing service  $\rightarrow$  create benefits



### **Services**

#### Identification

- Identification
- Status verification
- Proof of entitlement
- Single Sign On / 2FA / FIDO2
- Attendance check
  - Check-in for exams
  - attendance at courses
  - Time recording
- Electronic Signature (of legal documents)



#### cashless campus

- Canteen & cafeterias
- Vending machines
- Printing / scanning (secure & follow me printing)
- Ticketing (secure & follow me printing)

- Physical Access Control
- Areas (campus, parking lot)
- Buildings
- Rooms
  - Labs
  - Computer rooms
  - Learning spaces
  - Offices
  - Accommodation facilities
     (*i.e., dorms*)
- Sports facilities

#### Library services

- Access to / borrow
- Physical media (book, audio and video media)
- E-media (book, audio and video media)
- Special case of "Proof of entitlement"
- Learning spaces
- → Special case of "PAC"

#### Transport

- On campus services (university shuttle service)
- → Special case of "Proof of entitlement"
- Public transport tickets
- & discounts
- $\rightarrow$  Special case of
  - "Payment" / "discount"

#### Discount and promotions

- Discounts on cultural activities
  - Museum
  - theaters
  - cinema
- Shops
- Restaurants
- → Special case of "Identification" / "Status verification" / "Proof of entitlement"



on- & off-campus  $\rightarrow$  on-site usage





# **Out of Scope – Services** and Credentials / documents / processes

- Transcripts of Record (Document, transfer / transmission)
- Diplomas
- Testimonials
- Attendance certificates



# Involved Technology and Technology Providers

- Required interoperability (definition: interoperability is a characteristic of a product or system to work with other products or systems.)
- It is about providing services

All the projects and talks are about Cards / eCards / Passes, but does a card provide a service or does it just **provide access to the service provision** 

### Does cards / passes need to be interoperable?

→ Data cards (contactless or contact-based) are interoperable by definition, the work together with a reader

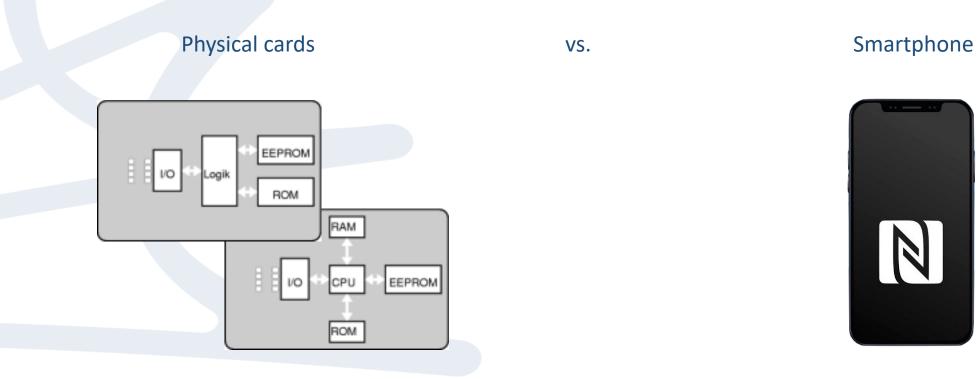
→ But should an *identifier / identification medium* be *shared* by different systems or generally *reused*?

GDPR / Self-sovereign-identity  $\rightarrow$  NO





## **Involved Technology and Technology Providers**





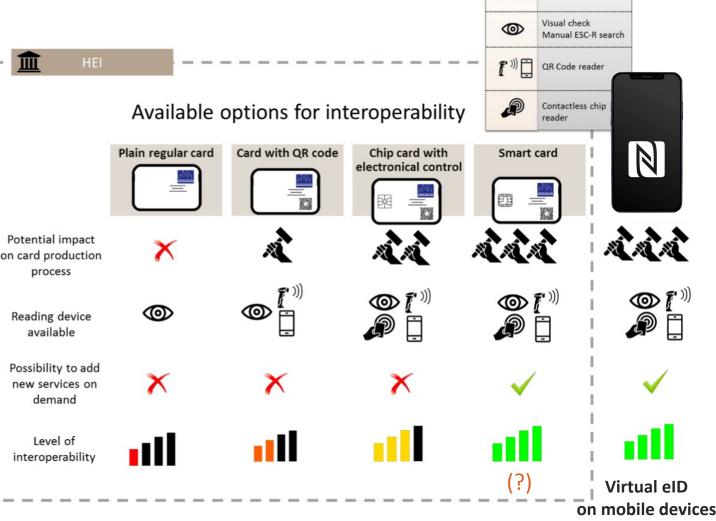


Legend

## **Question of the medium**

Possible technological implementations:

- 1. Plain Card with Hologram
- 2. Plain Card with Hologram + QR-Code
- 3. Chip card (with Hologram + QR-Code)
  - 1. Chip card technology neutral
  - 2. Mifare DESfire chip card with App
  - 3. Multi-technology chip card with App
- 4. Smart card (with Hologram + QR-Code + App)
- 5. Virtual eID (Smartphone) ✓
- Costs are an essential point for decisions
- → Smartphones are cheap for HEIs







HID

# **Physical card side?**

### Chip cards $\rightarrow$ bind to one certain technology

- NXP Mifare DESfire
- Legic Advant •
- **HID iClass** .

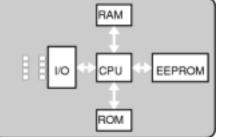
EEPROM 10 Logik ROM



JCOP •

...

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MIFARE

### $\rightarrow$ Plastic cards are not the solution, so... ✓ Sustainability

NP

EV2

prime/advant

CTC4096-MM410

✓ Interoperability

Responsibility

iCLASS®/

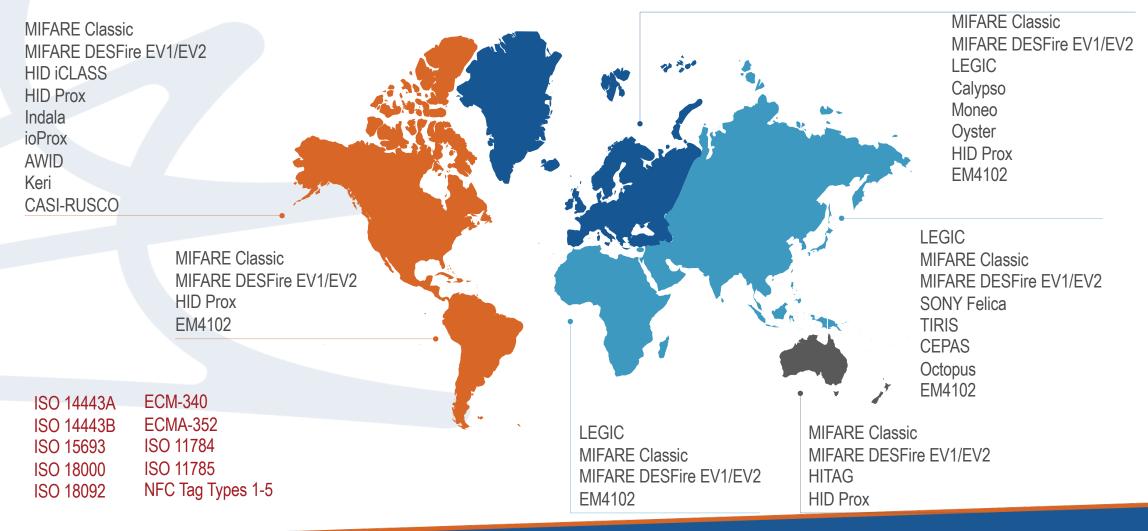
LEGIC





### Cards – Communication Protokolls and Data / File Systems

### **Different standards of Transponder technologies – "standards" – not Compatible to each other**





# Card Interoperability happens on the reader side

- Almost all readers in the market could read more than one standard (*maybe a firmware upgrade necessary*)
- QR-Codes are not considered a secure identification element





# **Involved Technology and Technology Providers**





### Medium → Services

#### Identification

- Identification
- Status verification
- Proof of entitlement
- Single Sign On / 2FA / FIDO2
- Attendance check
  - Check-in for exams
  - attendance at courses
  - Time recording
- Electronic Signature (of legal documents)

Electronic payment /

#### cashless campus

- Canteen & cafeterias
- Vending machines
- Printing / scanning (secure & follow me printing)
- Ticketing (secure & follow me printing)

- Physical Access Control
- Areas (campus, parking lot)
- BuildingsRooms
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  - Labs
  - Computer rooms
  - Learning spaces
  - Offices
  - Accommodation facilities
     (i.e., dorms)
- Sports facilities

### Library services

- Access to / borrow
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- E-media (book, audio and video media)
- Special case of "Proof of entitlement"
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- $\rightarrow$  Special case of "PAC"

#### Transport

- On campus services (university shuttle service)
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#### Discount and promotions

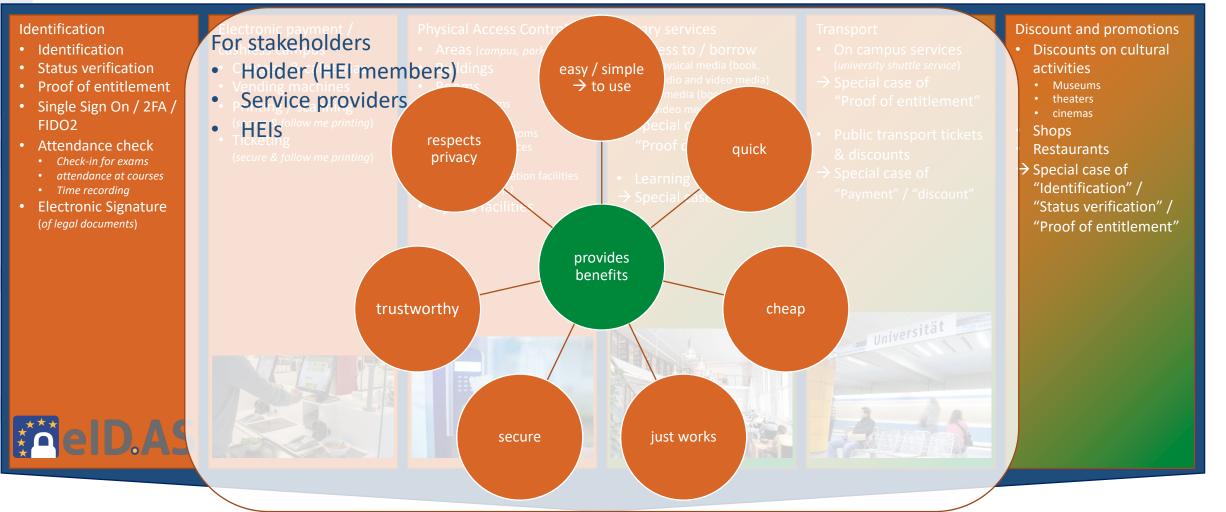
- Discounts on cultural activities
  - Museum
  - theaters
  - cinemas
- Shops
- Restaurants
- → Special case of "Identification" / "Status verification" / "Proof of entitlement"



on- & off-campus → on-site usage online services



# Medium $\rightarrow$ Services $\rightarrow$ on-site usage



providing service  $\rightarrow$  create benefits



### Medium → Services

#### Identification

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on- & off-campus  $\rightarrow$  on-site usage

#### providing service $\rightarrow$ create benefits



# Medium → Services

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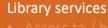
#### licketing (secure & follo

- Legacy problem
- $\rightarrow$  Not easy / quick to replace

**Physical Access Control** 

#### Legacy systems

- Legacy identifiers
- Technical limitations
- Specific solutions
  - $\rightarrow$  Working solutions by solutions providers



#### Physical media (book, audio and video medi

- E-media (book, audi

#### Transport

- On campus service (university shuttle service
- → Special case of

### f of entitlement"

#### ansport ticket

of

- Discount and promotionsDiscounts on cultural
- activities
  - Museums
  - theaters
  - cinemas
- Shops
- Restaurants
- Special case of "Identification" / "Status verification" / "Proof of entitlement"



# **Benchmark – Student IDs**



The ISIC+ITIC Cards (International Student / Teacher Identity Card)

#### Both

- ✓ physical medium (card)
- ✓ virtual medium (native Smartphone App) available

#### **Provided Data:**

- Higher Education Institution (Name)
- Name
- Photo
- Date of birth
- Signature (back)
- Validity

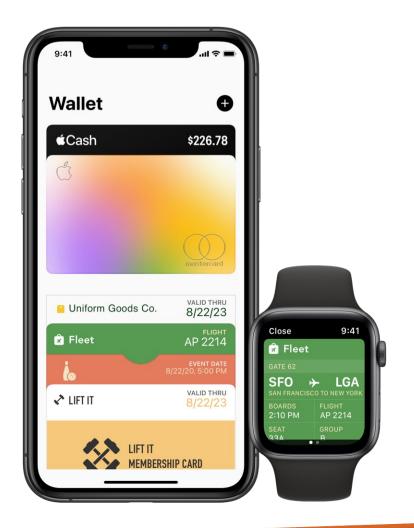
Accepted by third party service providers for discount and promotions

EUGLOH



# **Benchmark – Users Expectations**

- Don't stick to old technology if your user expects something modern
- Integration and Interoperability
- **Smartphone** is the essential working tool for younger generations
- Higher Education Institutions should provide credentials in modern ways
- Student IDs / Campus IDs should be recognized and accepted anywhere
- ✓ Be compliant
- ✓ Be Secure → implement IT-Security best practices
- ✓ Respect privacy
- Respect self sovereignty and decisions of users



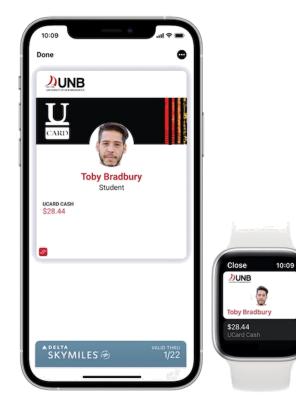


### **Enhanced Benchmark – Student IDs**



Julie Talma

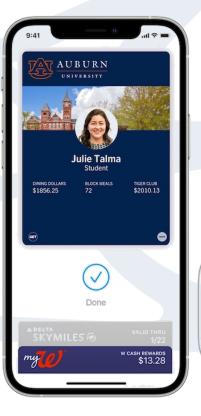
DINING DOLLARS \$1856.25





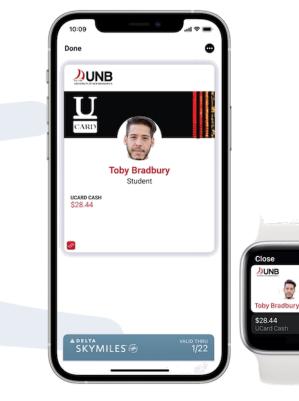
# **Student IDs – Enhanced Benchmark**

# Sustainable & Interoperable Virtual eID on Mobile Devices in USA Fulfil User Expectations



Julie Talma

DINING DOLLARS



### Campus ID Solution by TRANSACT

### **Features**

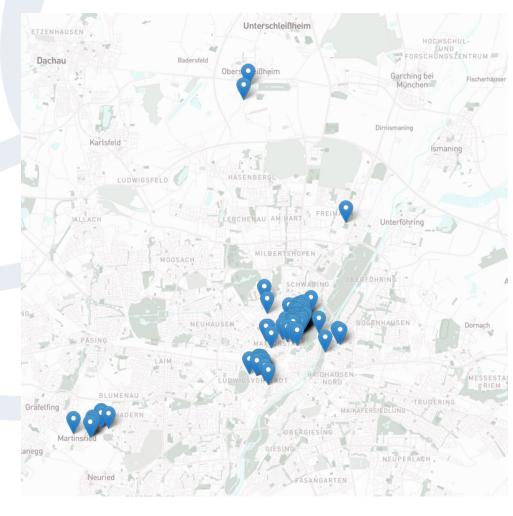
- Physical Access Control
- Library
- Payment
- Printing and Copy, Vending, and Laundry
- On Campus Transport

### $\rightarrow$ The Difference:

Universities in the USA are campus universities, a clearly demarcated area, the universities act more commercially oriented as full-service providers TB/AED



## as Counter Example in Europe



LUDWIG-

Most European Universities do not have a clearly demarcated campus area, they are just in the city.

The University is not even the main service provider for student live.

Typical Service-Provider:

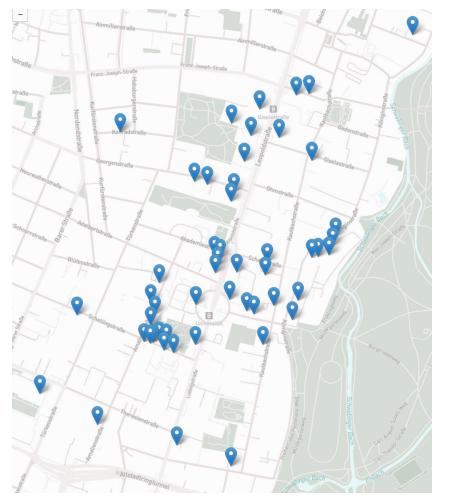
- (=Student Union)
- Canteen & cafeterias
- Vending machines
- Student housing / dorms
- → Responsible for all universities in Munich (LMU, TUM, HM, ...)
- Libraries are dedicated (almost independent) units at LMU we have two Libraries:
- University Library and



BSB Bayerische StaatsBibliothek

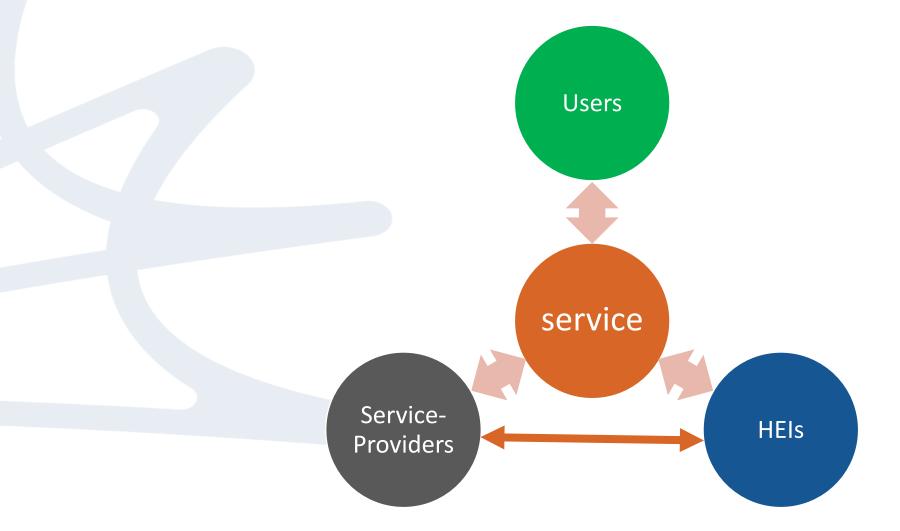
Bavarian State Library Transport → Public Transport System







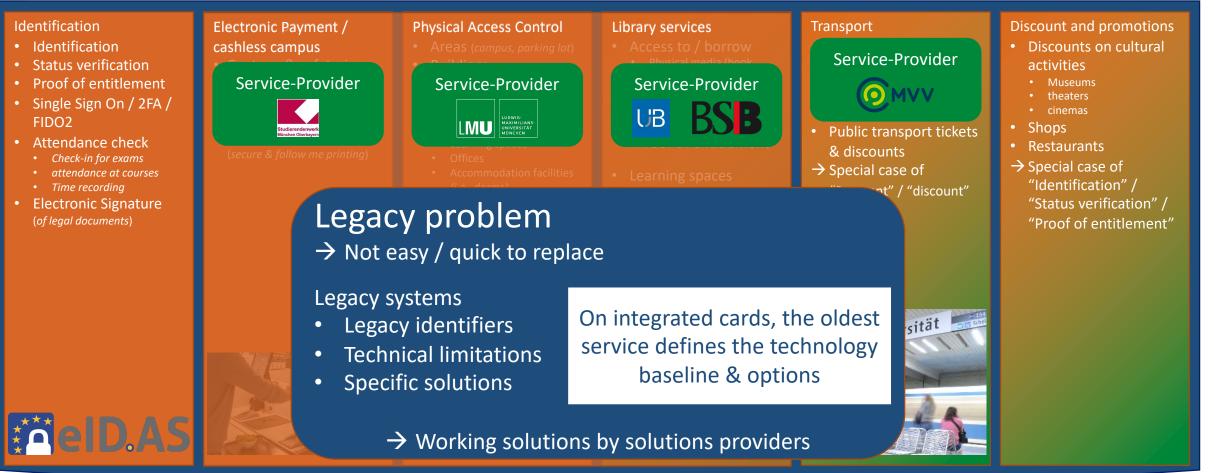
### **Stakeholders**







# Medium → Services ← Stakeholder Example IMU







European University Alliance for Global Health

# 9 Universities, 1 Goal: Building Europe's Campus for Global Health

A vibrant, multicultural and inclusive inter-university campus. Seamless mobility for students, staff and professionals – physical and virtual.



# LMU's International network

### Strategic partnerships

- LMU-Bordeaux Research Cooperation Program
- Cambridge LMU Strategic Partnership
- LMU-China Academic Network (LMU-ChAN)
- LMU-NYU Research Cooperation Program
- LMU-TAU Research Cooperation Program
- LMU-Todai Cooperation in the Sciences
- LMU-UCB Research in the Humanities

### **EU projects**

European University Alliance for Global Health (EUGLOH)

### **Global collaborations**

- LMU China Scholarship Council (CSC) Program
- LMU-Harvard Young Scientists' Forum
- LMU's Latin America Network



### **International alliances**

- League of European Research Universities (LERU
- European University Association (EUA)
- **EUR@PAEUM**



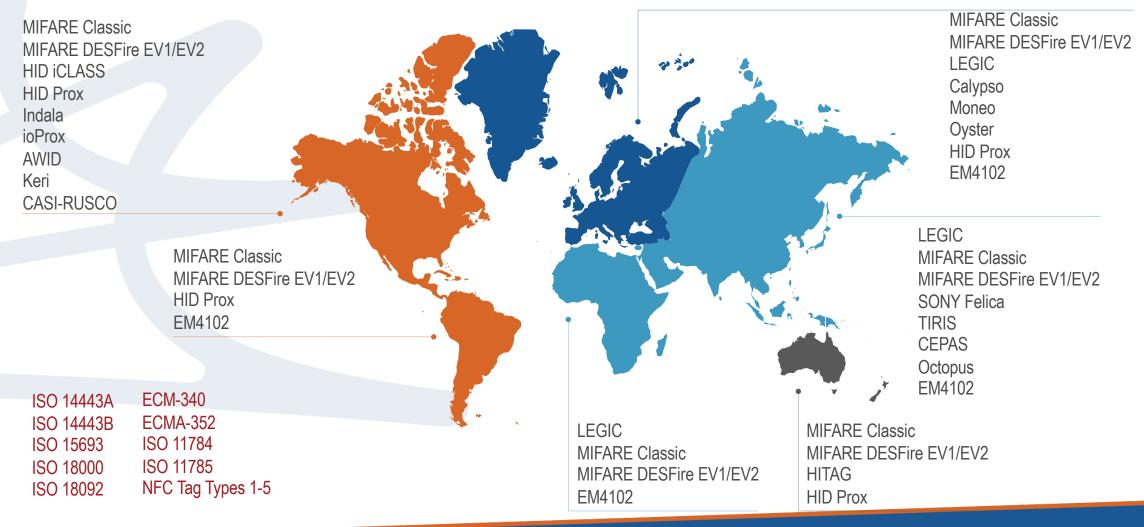
Infinity partners  $\rightarrow$  infinity stakeholders  $\rightarrow$  infinity systems





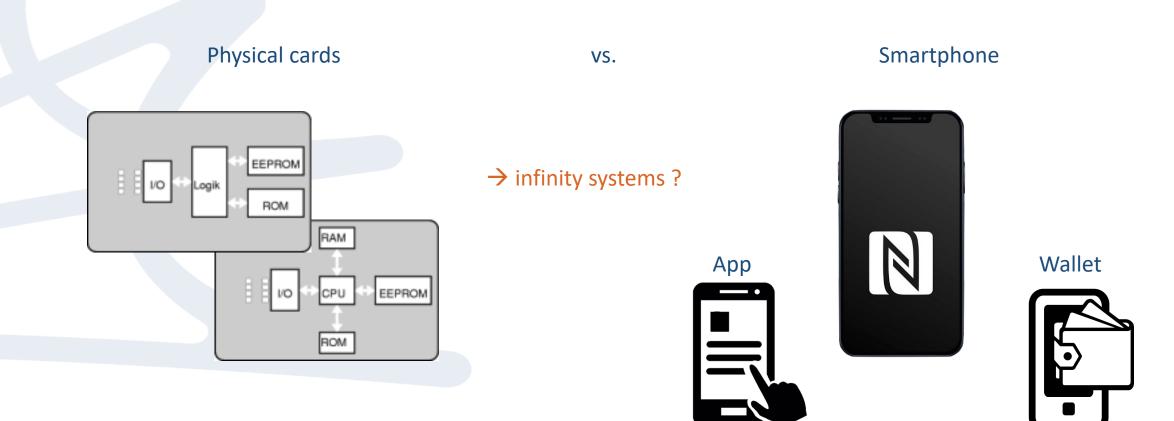
### Cards – Communication Protokolls and Data / File Systems

### **Different standards of Transponder technologies – "standards" – not Compatible to each other**





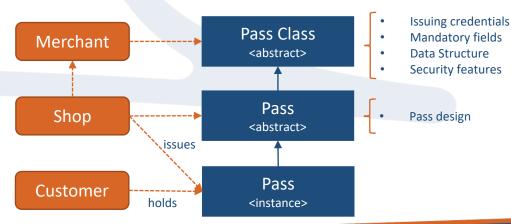
# **Involved Technology and Technology Providers**





# **Technical details and features of Wallets / Passes**

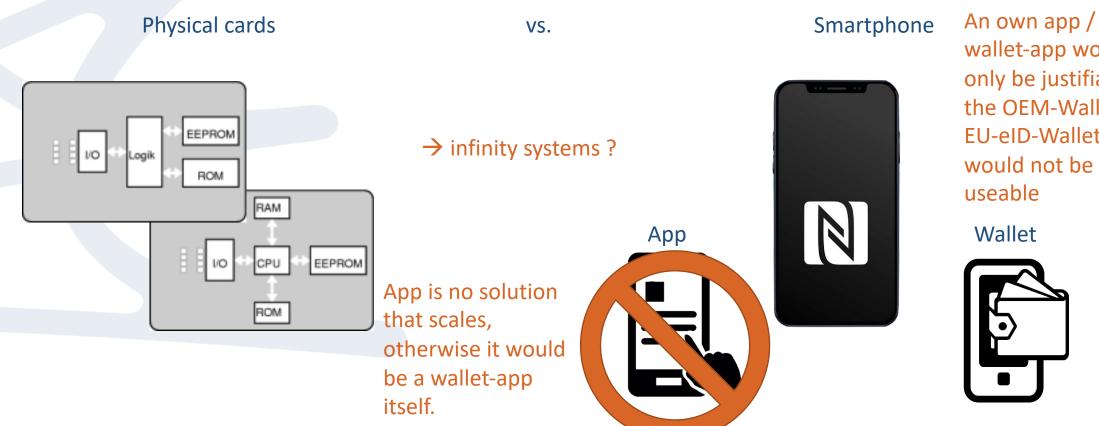
- Smart / Quick Select option (Express-Mode)
- Battery reserve
- Authentication requirements ← security features
- Groupable
- Validity dates
- Remote updateable / revokable
- Offline usable
- Host Card Emulation



<ul> <li>Data-Slot → Smart</li> </ul>	: Tap / VAS / M	ifare / mDoc (IS	60/INC 18013-5	
Wallet-App <ul> <li>Account-binding</li> <li>Presentation</li> <li></li> </ul>	Wallet- App	Wallet- App	Wallet- App	
Operating System OS Wallet API Layer (OS) • API for				



# **Involved Technology and Technology Providers**



wallet-app would only be justifiable if the OEM-Wallets / EU-eID-Wallet would not be legally useable







# **EUGLOH - Working Group Partners**

**Technology Partners** 



NP

LEGIC®





Service Providers Partners







Information in erster Linie



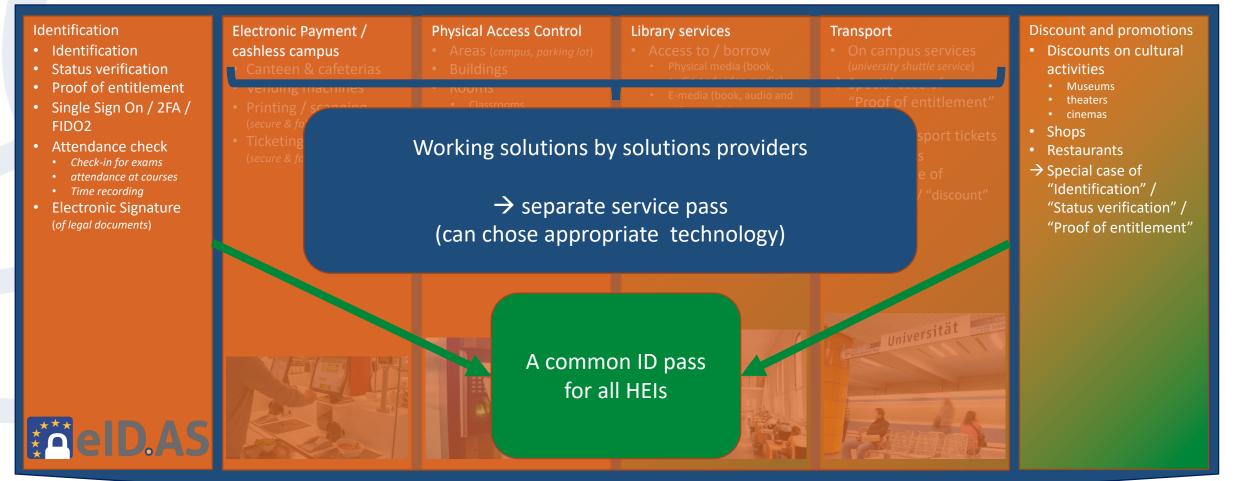




🔇 ANA U



# Medium → Services





### **The Future of ID & service cards – Wallet passes**



### Solving the issue

### How to implement a scalable solution for Higher Education → Classical digitalization project



# Disclaimer NDA restricted – confidential - knowledge

# **Prototypes and Pilots**

# Not publicly available



### do not re-invent the wheel

A complex system that works is invariably found to have evolved from a simple system that worked. The inverse proposition also appears to be true: A complex system designed from scratch never works and cannot be made to work. You have to start over, beginning with a working simple system.

Source: "John Gall's law" - from "Systemantics: How Systems Really Work and How They Fail" - 1975

Digitalization Projects are complex enough, don't try to build everything from scratch

# *If I have seen further it is by standing on the shoulders of Giants.*

Source: "Sir Isaac Newton letter to Robert Hooke dated 5 February 1675"

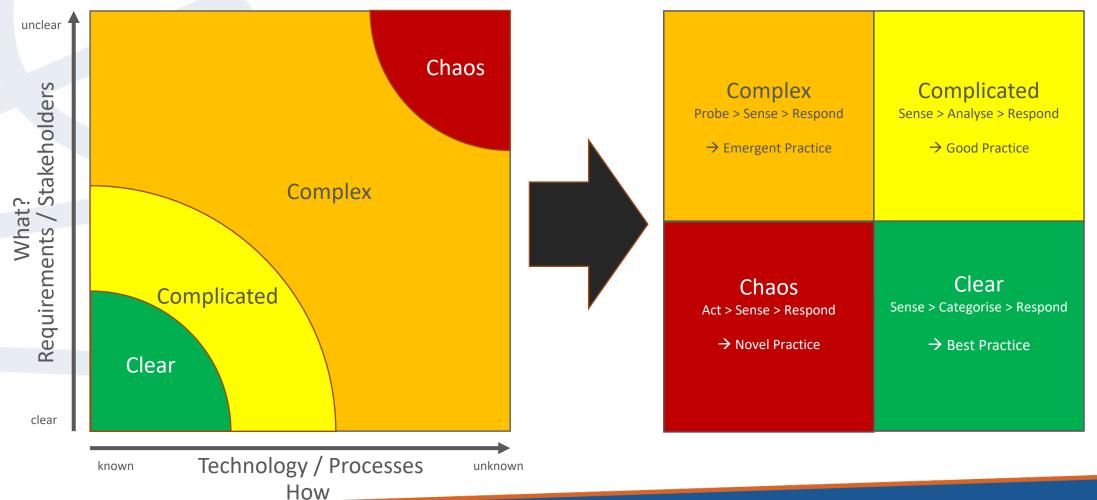






## **Success factors – Understand the complexity**

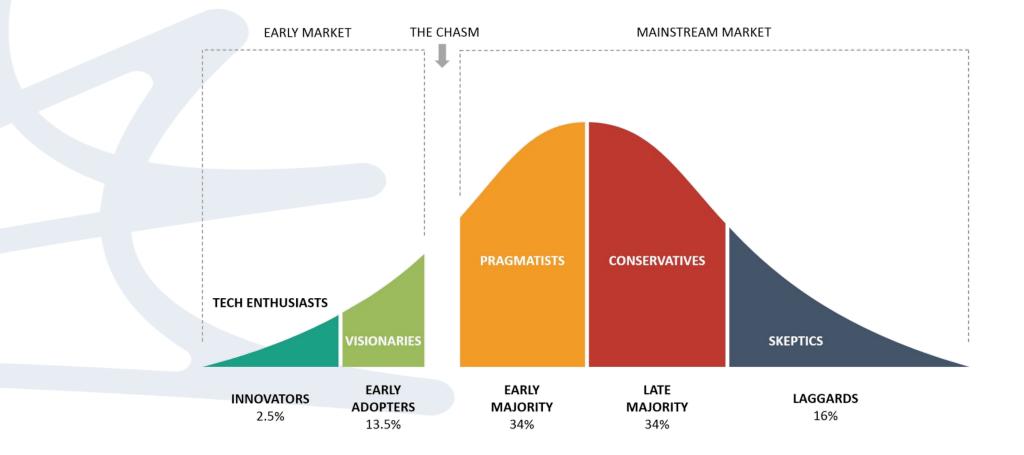
Complexity management and possibilities to act – Stacey Matrix & Cynefin-Framework







# Technology

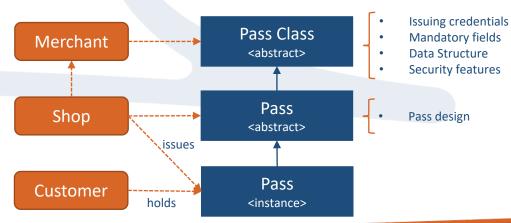


Source: <a href="https://thinkinsights.net/strategy/crossing-the-chasm/">https://thinkinsights.net/strategy/crossing-the-chasm/</a>



# **Technical details and features of Wallets / Passes**

- Smart / Quick Select option (Express-Mode)
- Battery reserve
- Authentication requirements ← security features
- Groupable
- Validity dates
- Remote updateable / revokable
- Offline usable
- Host Card Emulation



<ul> <li>Pass</li> <li>Smart Select / Expl</li> <li>Design – visual pre</li> <li>Data-Slot → Smart</li> </ul>	sentation		50/INC 18013-5)		
Wallet-App <ul> <li>Account-binding</li> <li>Presentation</li> <li></li> </ul>	Wallet- App	Wallet- App	Wallet- App		
Operating System OS Wallet API Layer (OS) • API for					
<ul> <li>Hardware-Layer (access to)</li> <li>NFC / BLE / UWB</li> <li>Secure Element / Security Chip</li> <li>Subscriber Identity Module SIM/eSIM</li> </ul>					



# **Technical details of Wallet passes**

#### Detail view on the Pass

#### Pass

- Smart Select / Express Mode Selector
- Design visual presentation
- Data-Slot  $\rightarrow$  Smart Tap / VAS / Mifare / mDoc (ISO/INC 18013-5)

Wallet-App <ul> <li>Account-binding</li> <li>Presentation</li> <li></li> </ul>	Wallet- App	Wallet- App	Wallet- App			
Operating System		OS Wallet API				
Layer (OS) • API for						

#### Hardware-Layer (access to)

- NFC / BLE / UWB
- Secure Element / Security Chip
- Subscriber Identity Module SIM/eSIM

#### Pass

- $\rightarrow$  Card bundle
- Visual design of a pass (images)
- Presentation data
- Data-structure

(OEM-specific default: Google Smart Tap Apple VAS / ECP 2.0)

security level

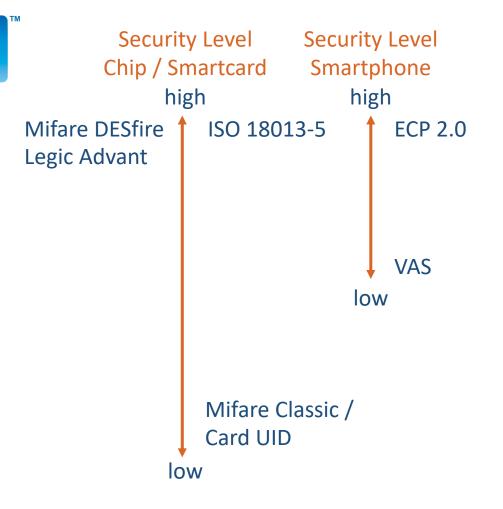
#### Pass

- $\rightarrow$  Card bundle
- Visual design of a pass (images)
- Presentation data
- Host Card Emulation
- Data-structure in HCE



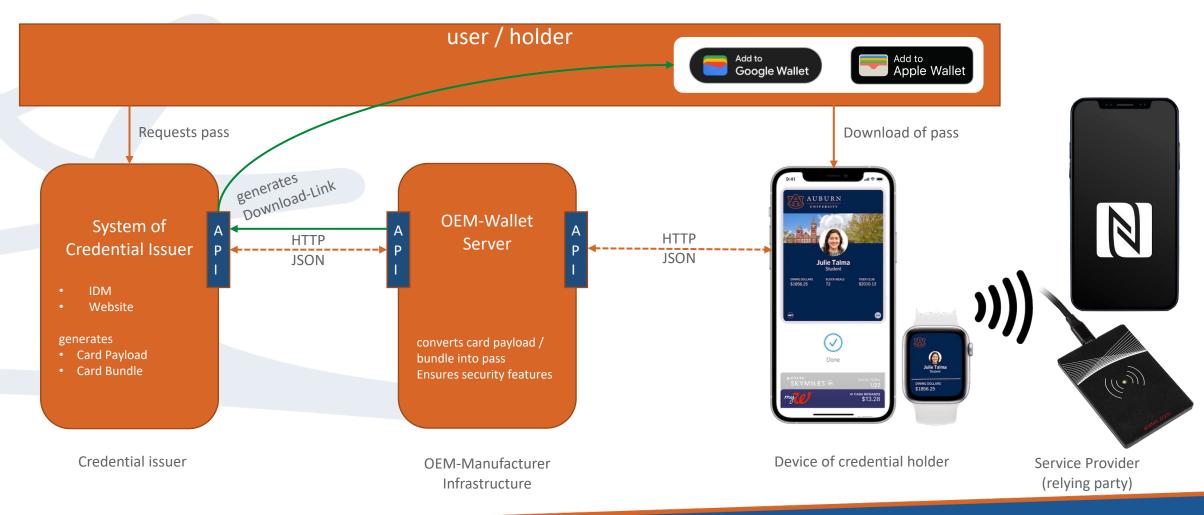
# **Technical details of Wallet passes**

- For contact less communication is NFC the protocol
- Communication via ISO 14443
- Data Formats (File System access)
  - Google Smart Tap
  - Apple VAS (Value Added Services)
  - NFC ECP 2.0 (Enhanced Contactless Polling)
  - Mifare DESfire (via Mifare2GO / NXP secure element)
  - ISO 18013-5 Personal Identification
     Core functionality in Android and iOS OS API
- Security consideration required by use case





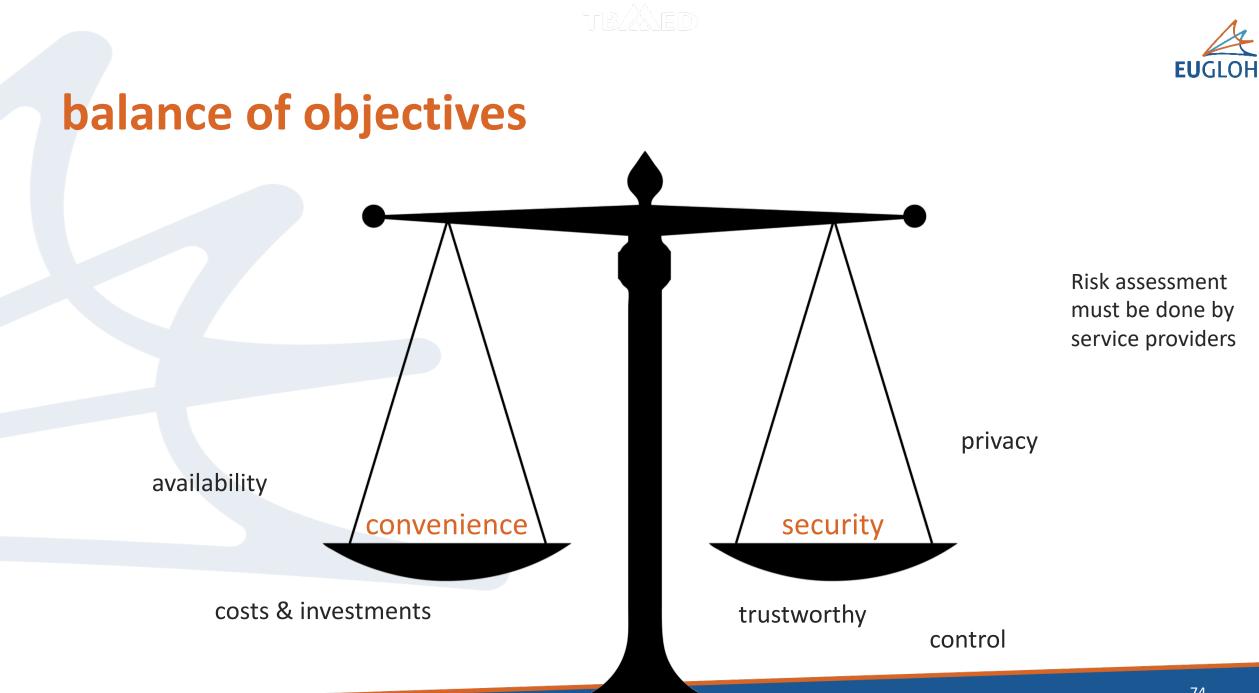
### **Issuing process of wallet passes**





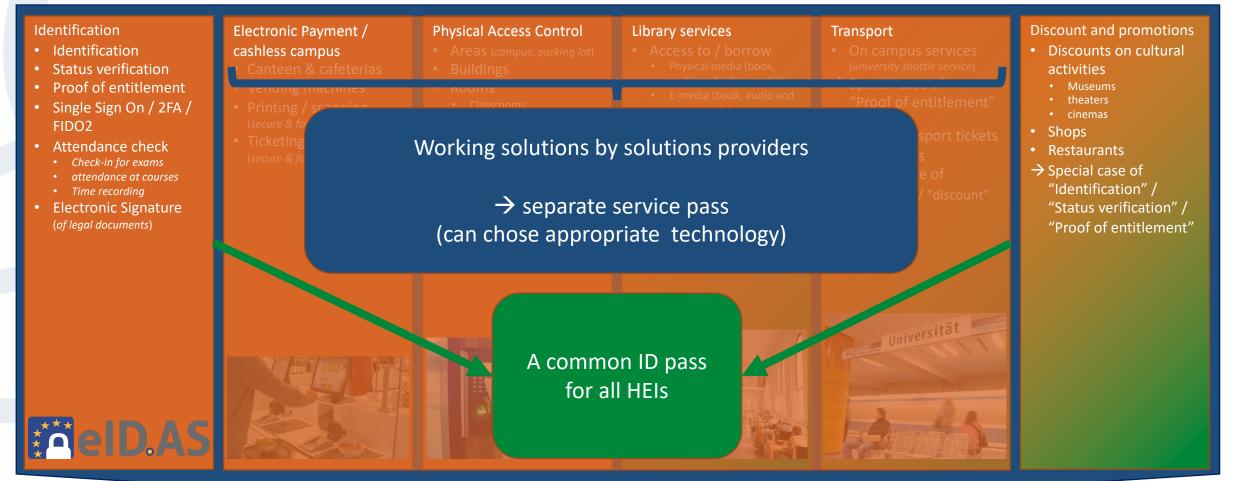
### Apple and Google have good ideas, but







# Medium → Services



Identity & Identification Identification Status verification Proof of entitlement



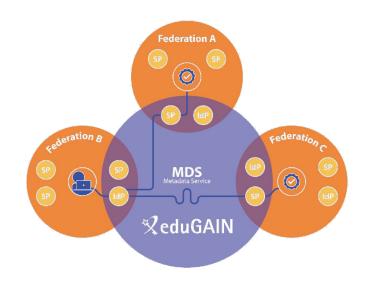
# technology and information for Identifcation

### User and Role bind services -> Identity Management

- Existing technologies:
  - Directory Services → LDAP (Protocol and Schema definitions)
- LDAP-Schema for Higher Education
  - eduPerson (V4.3 from 30. November 2021; V1.0 from December 2007)
  - SCHAC SCHema for ACademia (V1.6.0-prposed from 24. March 2022 / V1.5.0 from 15. April 2015; V1.0 from May 2006)
  - SAML Security Assertion Markup Language
- Essential LDAP-Schema Attributes:
  - eduPersonAffiliation / eduPersonScopedAffiliation → Roles
  - eduPersonEntitlement → Mapped Entitlements ← Services provided
  - eduPersonAssurance → Assurance Class / Level of Data
  - schacHomeOrganization
  - schacPersonalUniqueCode → European Student Identifier

→ additional Identifiers necessary

- Pairwise Id → Pseudonym
- Subject Id  $\rightarrow$  Unique Person Identifier





# **European Student Identifier (ESI)**



The European Student Identifier (ESI) can take on one of two forms, depending on the qualifiers needed to make a given student code globally unique:

• ESI with nation-wide (or region-wide) scope student code

urn:schac:personalUniqueCode:int:esi:<country-code>:<code>

(for countries that support a national student identifier, e.g.,
 France, Finland, Greece, Italy, Netherlands and Spain
 → University of Paris-Saclay case)

• ESI with HEI-wide scope student code

urn:schac:personalUniqueCode:int:esi:<sH0>:<code>

(for most countries that have institution level student identifiers, e.g., Portuguese/UPorto case, German/LMU Munich + HU Berlin case)

Géant recommends NRENs to enforce the adoption of ESI → Additional schema scopes necessary for other roles

	Logout	
(CMyAcade	emicID Attribute Release Test Service Provider	
This page is intended for Identity Provide towards the MyAcademicID service.	r operators, who want to test the attribute release of their Identity Provider	
Attribute Release Sta Please find below a list of the attributes ex attribute values that were received.	Itus for Students pected for the MyAcademicID service, marking any problems found with the	Informat
The identifier of the user is released		Beschreibun
• The name of the user is released		for the serve Erasmus+. Zusätzliche https://wiki
• The email of the user is released		An den
The student affiliation of the user is	released	Anzeigena Zugehörig
The schacelonedrganization of the use	r is released	
The European Student Identifier of t	he user is released	Vertrauen
Attributes received:		
Attribute urscold:1.3.4.1.4.1.5923.1.1.1.20 [eduPerscolTargetedID]	HVGnov/DSiEhyzkH4z=vIGNdD80=	
urnosid:1.3.4.1.4.1.5923.1.1.1.13 [edu/versoniniqueId]	<ul> <li>7b719738ecae7b120b6383786b47fe98@imu.de</li> </ul>	Berechtigu Persönlich
www.old/2.16.840.1.113730.3.1.241 [displaymane]	Simon Lund	Zugehörig
urncaid:2.5.4.42 [givenName]	Simon	
urecold:0.9.2342.19200900.100.3.3 [mil]	<ul> <li>Smonlund⊜campus.lmu.de</li> </ul>	eduPerson eduPerson
urnoaid:2.5.4.4 [so]	• Lund	Vorname E-Mail
urscald:1.3.6.1.4.1.5923.1.1.1.9 [eduPersonScopedAffiliation]	staff@ire.de     member@ire.de     staffenBire.de     employee@ire.de	o schacHom schacPerse
urmcald:1.3.4.1.4.1.5923.1.1.1.1 [eduPerson#filiation]	student     member     stuff     employee	Nachname Datenschutz
urscold:1.3.6.1.4.1.5923.1.1.1.6 [eduPerscePrincipalName]	<ul> <li>59318ADD44ED8487@imu.de</li> </ul>	Die oben au
urncald:1.3.4.1.4.1.5923.1.1.1.7 [eduPersonEntitlement]		Wählen S sein soll:
uretold (1, 34, 1, 44, 1, 5923, 1, 1, 1, 1] [ehitterstondssurance]	Improvide any processors     Improvide a	Bei näch     Bei näch     Erneut f
urnco[d:1:].6.1.4.1.25178.1.2.34 [schacPersonalUniqueCode]	umschacpersonalUniqueCoderintesidmu.de:11460712	Diese Einste
wreceld:1.3.6.1.4.1.25170.1.2.9 [scharmomorganization]	• Imude	
SAML Subject		Impressum   Da
NamelD HV6nox/05xEhyzkH4z Format urrcoasis:namestc:SAJ	«vGNdD80= /L-2.0.nameid-format persistent	Impressuin   Da



Erasmus+. The MyAcademicIL Zusätzliche Informationen übe	an Student Card Initiative and the services directly supporting the digitisation o DIAM Service is provided by GÉANT using the eduTEAMS service. r diesen Dienst: /SM/MyAcademicID+Identity+and+Access+Management+Service
An den Dienst zu übe	rmittelnde Informationen
Anzeigename	
Zugehörigkeit	student member staff employee
Vertrauensgrad	https://refeds.org/assurance https://refeds.org/assurance/IAP/low https://refeds.org/assurance/IATP/ePA-Im https://refeds.org/assurance/ID/epn-unique-no-reassign https://refeds.org/assurance/ID/unique https://refeds.org/assurance/ATP/ePA-Id https://refeds.org/assurance/ATP/inedium https://refeds.org/assurance/forfile/cappuccino
Berechtigung	urn:mace:dir:entitlement:common-lib-terms
Persönliche ID	@lmu.de
Zugehörigkeit	staff@lmu.de member@lmu.de student@lmu.de employee@lmu.de
eduPersonTargetedID	HV6nox/0SxEhyzkH4z+vlGNdD80=
eduPersonUniqueId	7b719738ecae7b120b6383786b47fe98@lmu.de
Vorname	
E-Mail	@campus.lmu.de
0	uni-muenchen
schacHomeOrganization	lmu.de
schacPersonalUniqueCode	urn:schac:personalUniqueCode:int:esi:lmu.de:
Nachname	
Datenschutzinformationen die	ses Dienstes
Die oben aufgeführten Inform	ationen werden an den Dienst weitergegeben, falls Sie fortfahren.
Wählen Sie die Dauer, sein soll:	für die Ihre Entscheidung zur Informationsweitergabe gült
○ Bei nächster Anmeldung e	rneut fragen.
———Ich stimme zu, da	ass meine Informationen dieses Mal an den Dienst weitergegeben werden.
Erneut fragen, wenn sich	die Informationen ändern, welche an den Dienste weitergegeben werden.
——Ich bin einverstar weitergegeben werden.	den, dass dieselben Informationen in Zukunft automatisch an diesen Dienst
Diese Einstellung kann jederze	eit mit der Checkbox auf der Anmeldeseite widerrufen werden.
	Ablehnen Akzeptieren

https://myacademicid.devtest.eduteams.org/sp/



MvAcademicID

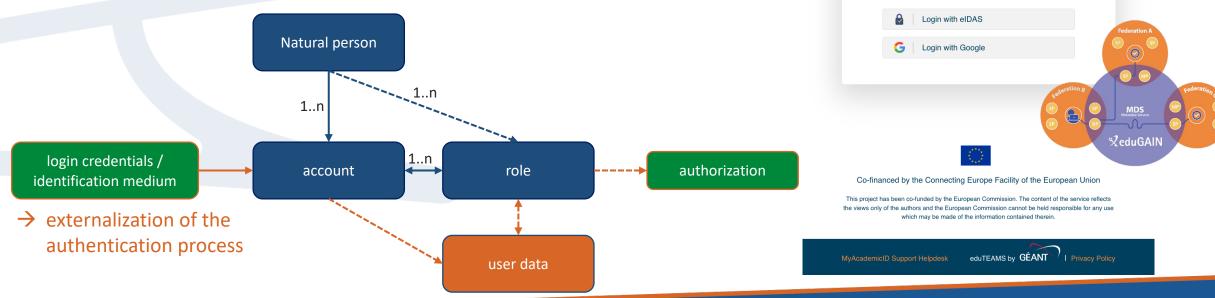
Examples: University of Bologna, name@autQ

Search the extended list of Identity Providers

Login with

# Identity Linking $\rightarrow$ reduced amount of logins

- Utilization of decentralized / federated Authentication and Authorization Infrastructure
  - Less login credentials higher assurance levels
  - Data flow
- Example application fields (at LMU):
  - Initial account creation for application / enrollment process (SDG / OZG / BayEGovG)
  - Issuing of Library IDs (OZG)
  - Mobility and cooperation processes → Zweithörer Status (HIG)





### Federated Authentication and Authorization Infrastructure (AAI) Identity and Access Management

eduGAI

The MyAcademicID Identity and Access Management

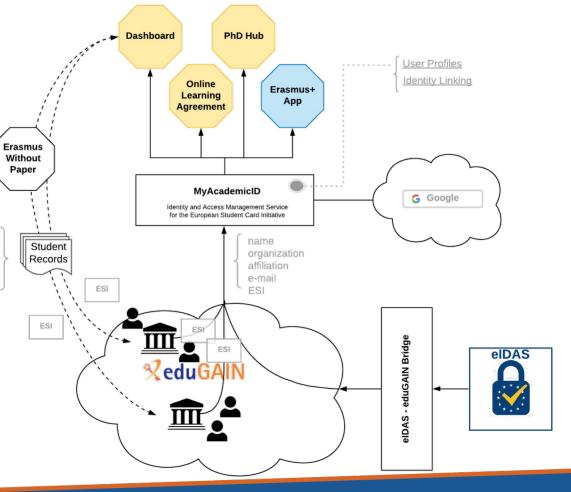
 The MyAcademicID IAM Service is provided by GÉANT using the eduTEAMS service



 Provides Identity and Federated access management for the services of the European Student Card Initiative and the services directly supporting the digitization of Erasmus thail

Networks · Services · People

- Connected services: OLA, PHD Hub and Erasmus+ App, ...
- $\rightarrow$  From a virtual Identity back to an Identification Document
- → quick Affiliate / Entitlement validation on site
- → HEI are about mass processes







# **Technical Details on the core eduCampusCard Pass**

The European Campus Card / eduCampusCard Pass

- → Identification Document for all members of a *Higher* Education Institution
- Identity-Document → ISO/IEC 18013-5 Personal Identification mDoc Application
- Backwards-Compatible → maybe a Mifare DESFire Access for a UUID@schacHomeOrganisation

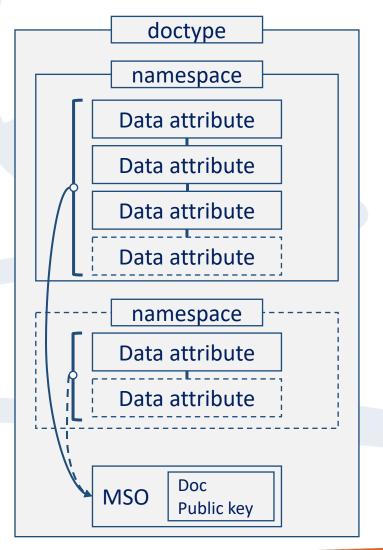


### **Common Identification pass using ISO/IEC 18013-5 model**

- The "ISO/IEC 18013-5 Personal Identification" model is designed to support
  - A protocol for two devices to establish a secure wireless communication channel and exchange structured request and response message
  - Identification of the credential holder (user binding)
  - Selective release of data elements by the credential holder (data minimization / consent)
  - A protocol to retrieve credential data directly from the mobile device of the holder, purely offline, facilitating availability and non-traceability
  - An optional protocol to retrieve additional data from the issuing authority
  - A mechanism to establish integrity and authenticity of the credential data
  - A mechanism to confirm device binding (signing at transaction time)
  - Multi document and multi namespace aware ← extendable for other use cases
- Established governmental credential format that is already in use  $\rightarrow$  mobile driving licence
- Already supported by the OEM-Smartphone-Manufactures (Apple and Google (see: https://androiddevelopers.googleblog.com/2020/11/privacy-preserving-features-in-mobile.html)
- No additional infrastructure costs



# ISO/IEC 18013-5 Data model



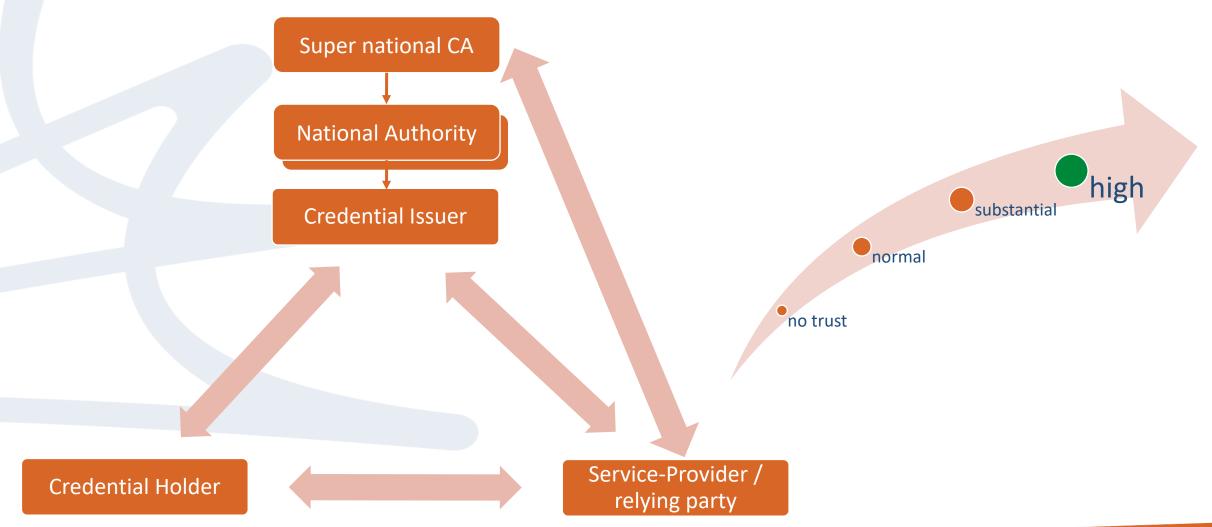
Reuse of directory Data:

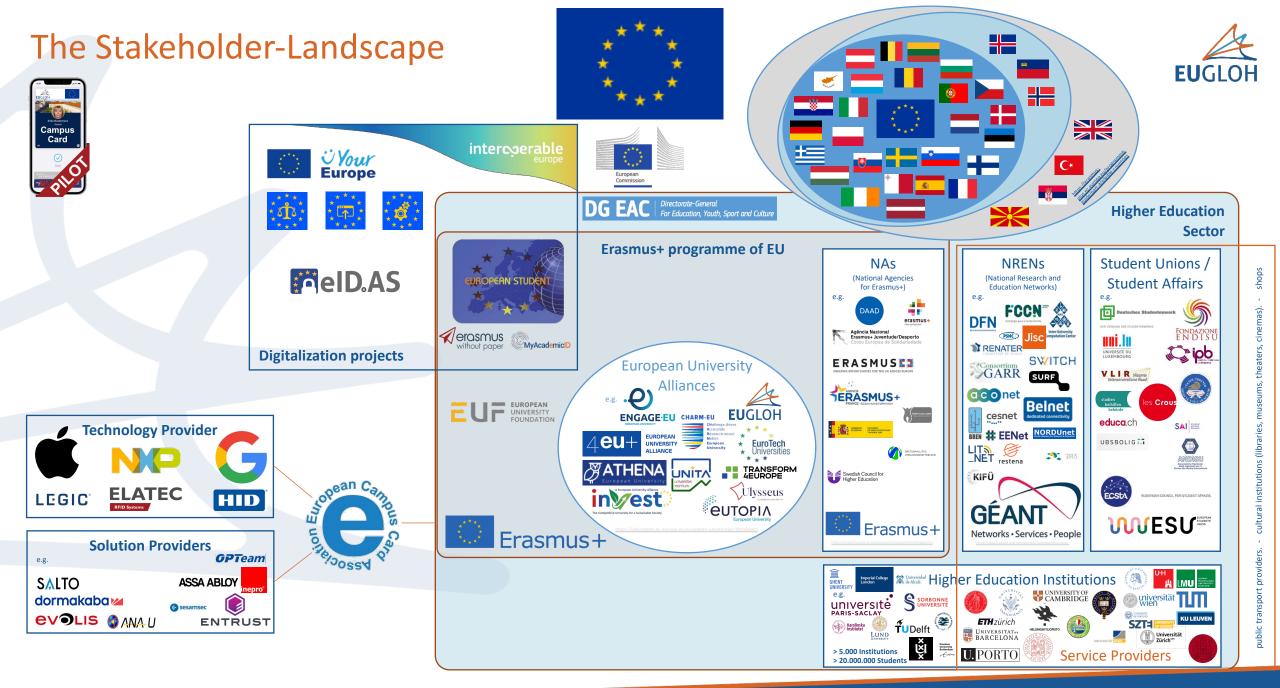
- givenNames
- sn
- eduPersonAffiliation / eduPersonScopedAffiliation
- eduPersonEntitlement
- eduPersonAssurance
- schacHomeOrganization
- schacPersonalUniqueCode
- schacDateOfBirth
- schacYearOfBirth
- schacPlaceOfBirth
- schacExpiryDate

TB/AED



### **Chain of Trust & Trust level**







**GÉANT – The IT provider for Higher Education in Europe** Networks · Services · People

The GÉANT Association is the collaboration of European National Research and Education Networks (NRENs)

- Non-Profit Organization
- Service-Provider for IT / e-infrastructure services for the European Higher Education Sector



- **Key Services:** 
  - **GÉANT Trust & Identity Services** ٠

eduGAIN not eduTEAMS (InAcademia



- GÉANT Network and Connectivity Services
- **GÉANT Security Services**
- **GÉANT Cloud Services**
- **Procurement Agency for EU-HEIs**



### The path to an interoperabel European Campus Card





EUROPEAN STUDEN







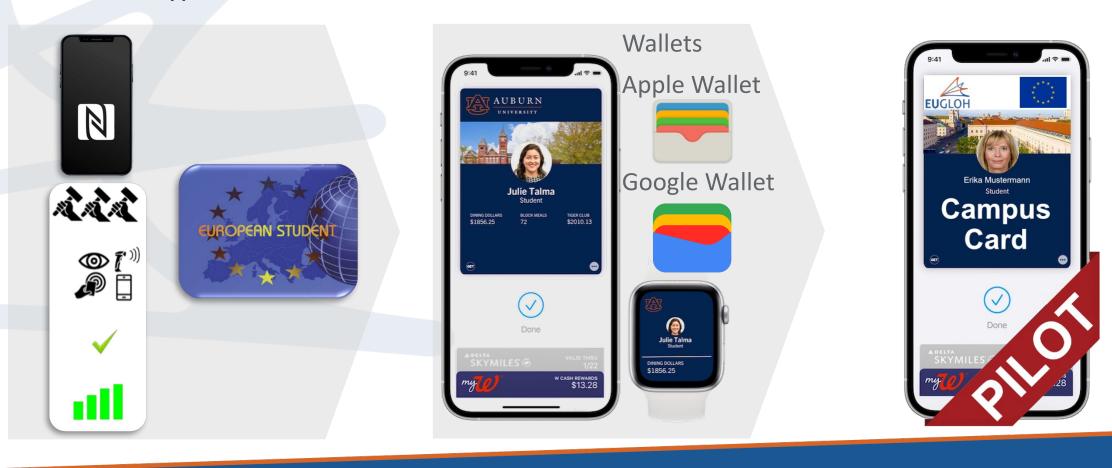
# EUGLOH Digitized Campus Card Pilot – A digitized European Campus Card for interoperable Services





# **The Future of ID & service cards – Wallet passes**

- ✓ Sustainable & Interoperable Virtual eID on Mobile Devices in Europe
- Online & Offline verification of data, and load additional core data from issuer
   Link data and applications





← Back

# The future of passes in HEI context

#### Each HEI will have a "European Campus Card Portal"

#### For the user:

- Request / download European Campus Card
- Users can search for and book / download additional services
- Service listing with further information (including search) (also via Erasmus+ App)
  - Which university / which university location (e.g., Munich), category
  - What personal data is required → Privacy information
  - The user himself decides which services he would like to use and for this purpose, passes on his data → Self Sovereignty Identity (SSI)
- Listing of all linked services with the possibility of blocking / deleting them, and calling the account / information pages of the service provider.

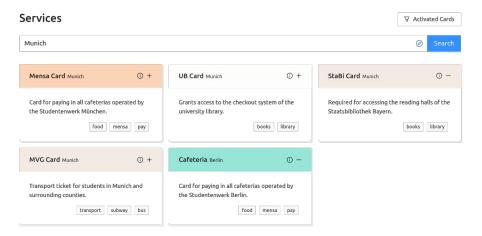
#### For the Service-Provider:

- Centralized service provider directory
- Data is transferred via identity linking trough eduGAIN infrastructure
- Own passes or apps are made available via own website

#### European Student Card

Here you can manage your european student card and card services provided by the LMU and our partner universities.

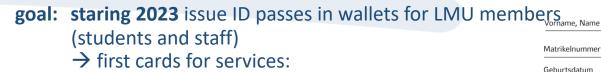
John Doe	01.01.2000
Name	Birthdate
Ludwig-Maximi	ilians-Universität
1234567890	05.06.2024
Identifier	Expiration date
	Name Ludwig-Maxim Institution 1234567890



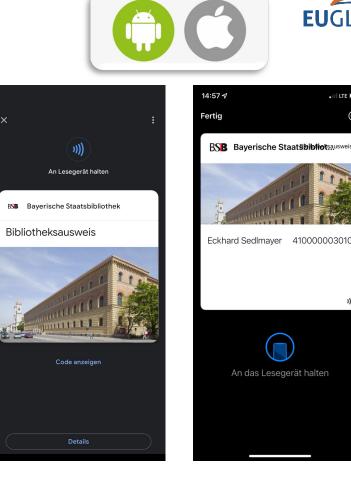


#### LMU / EUGLOH working on a cross-university pilot for wallet passes

- **Prototype** for a better solution to the ESCI vision → concept phase
- Not yet completed, but first examples available
  - Library cards for university library and Bavarian State Library as Wallet Pass in iOS und Android
- It is a migration to a new solution
  - Continuation of cooperation with service providers
  - Existing infrastructure and solutions will be considered
  - Most readers just need a firmware upgrade
  - Passes on plastic cards as fallback
- ONE core pass (European Campus Card / eduCampusCard) + + any number of service cards (one pass per legacy service) or apps of the service provider

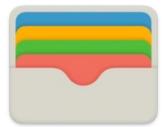


• Library





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### **Deliverables**

- The EUGLOH Group wants to provide an ecosystem for a European Campus Card that quickly scales to all HEI in Europe or even world wide
- The EUGLOH Project did not receive any funds or grants for their work, all is financed out of our own budgets, so we do not have any project limits.
- We will provide:
  - Documentation
  - Help to generate a pass design
  - Infrastructure to issue service passes and the common identity pass
  - Infrastructure to manage, issue, update and revoke passes,
  - A service discovery portal and REST-API to include it in your own portals and Apps
  - We will provide example connectors to several common used IDM Backends and Databases
  - BUT it will not be a full-service solution
  - All our software will be open source and available free of charge













### **Deliverables**

- Documentation is on GitHub
- **Rendered Version:** https://ecc-pilot.github.io/documentation/
- Disclaimer •
- Documentation is like our ideas and . concepts not finalized



**European Campus** Card Pilot Project

Q Search the docs ...

TABLE OF CONTENTS Project	<ul> <li>could store almost an unlimited number of cards / passes a</li> <li>are the essential working tool for students and most univer</li> </ul>
Partners	The approach of "Integrated Chip Cards", to store multiple
Requirements	<ul> <li>applications within one card is not valid anymore. Within S approach of "one card per service" has more benefits.</li> </ul>
BACKLOG OF STILL UNSTRUCTER	RED
CONTENT	Service provider on and off campus does have different ne
Data and presentation	technologies, especially with legacy systems, so issuing on
Deliverable's	a better approach.
Security considerations	Additionally most service providers does not provide their
Apple VAS	exclusively. Multiple customer / consumer groups exists, the
Google SmartTap	services. The European Campus Card does reflect this by o
Transponder technologies	✓ roles.
ISO/IEC 18013-5 Personal identification — ISO-compliant	A majority of service providers, especially off campus, do c to members of Higher Education Institutions. They often c

#### ←

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Key Concepts

is done on the reader side.

Identity Documents based on plastic cards are not a good base for interoperable

memory, and storing data / applications on those cards differ by the providers. Also

interoperability does not reside within the cards, as almost any technology provider

has different internal standards to store and secure data on the card, interoperability

service provision. Chip cards and smart cards, are limited. They have a limited

Background Goals of this project a "European Campus Card"

**Key Concepts** 

i≡ Contents

Contents

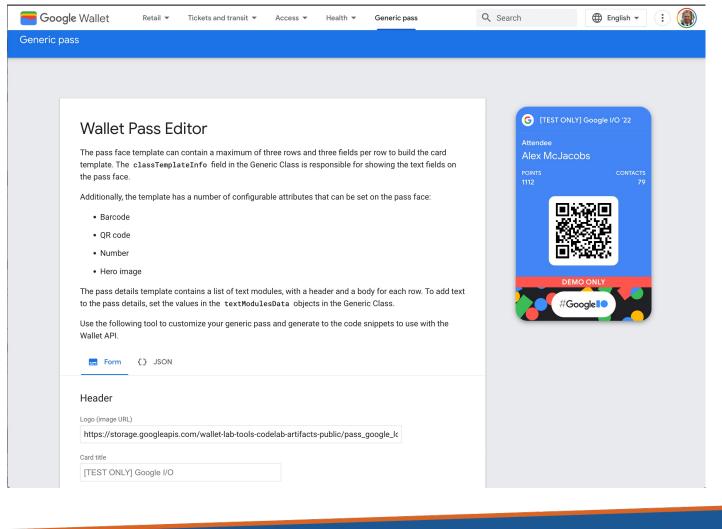
Appendix

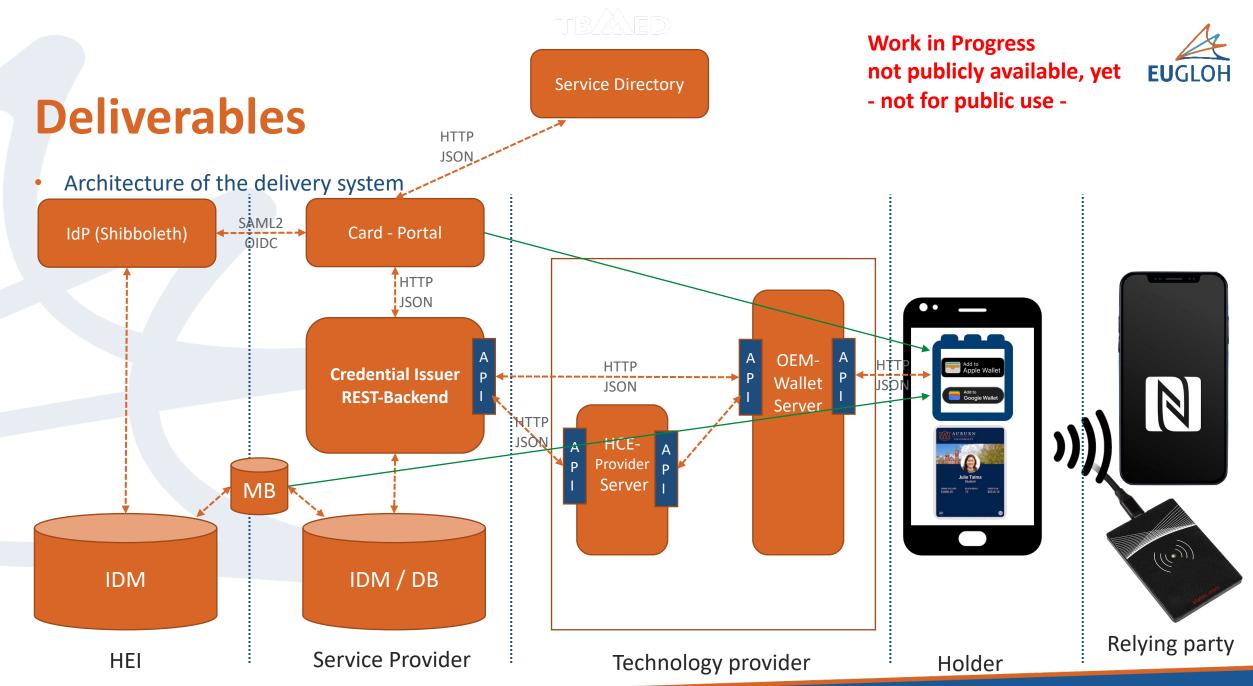
5	Modern smartphones have <b>Wallet</b> functions build into the operating system and could store almost an unlimited number of cards / passes and data. Also smartphones are the essential working tool for students and most university employees.
~	The approach of "Integrated Chip Cards", to store multiple service specific applications within one card is not valid anymore. Within Smartphone Wallets the approach of " <i>one card per service</i> " has more benefits.
NSTRUCTERED	Service provider on and off campus does have different needs and existing technologies, especially with legacy systems, so issuing one service card per service is a better approach.
s gies 🗸	Additionally most service providers does not provide their services to students exclusively. Multiple customer / consumer groups exists, that could uses those services. The European Campus Card does reflect this by opening the system to all roles.
onal ompliant	A majority of service providers, especially off campus, do offer services and discounts to members of Higher Education Institutions. They often only need a affiliation status



## **Deliverables**

- Pass designs are JSON documents
- We will link to the tools of google and Apple in the beginning, but will also provide a portal to generate, validate or preview the designs in context of your portals







# Wallet Solutions by technology providers

Specific solution for use cases:





Solution for OEM Wallets of



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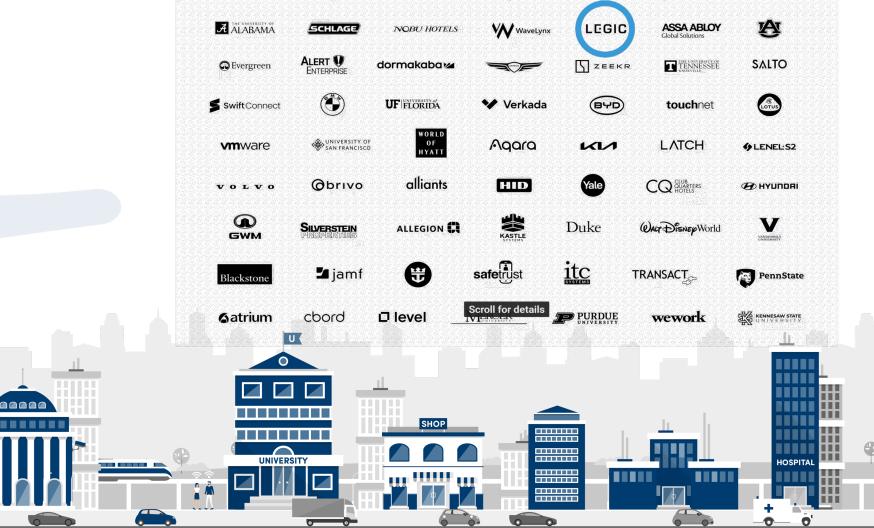
TB/AAED

# LEGIC Partner on Apple Wallet

HOTEL

.....

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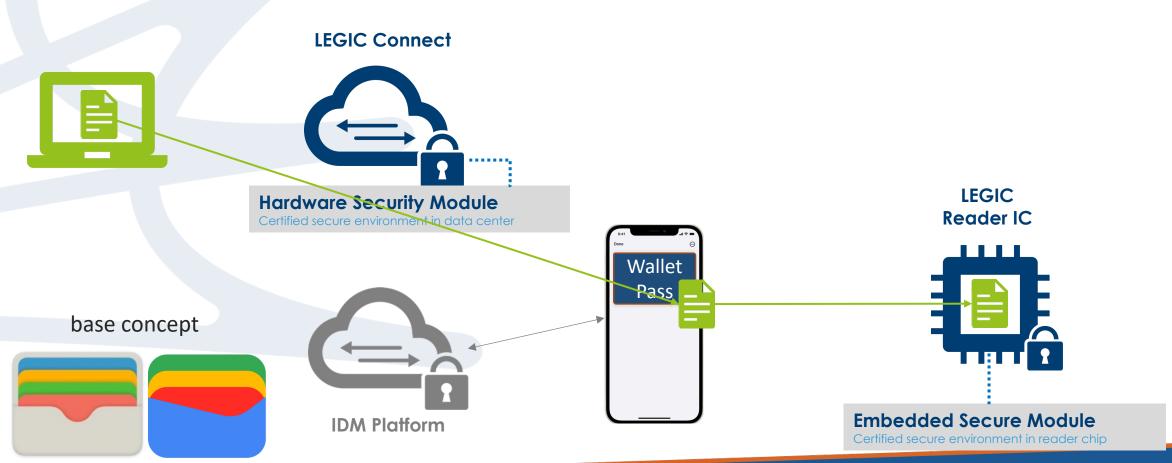
**JGLOH** 

-0



# Example Wallet Solutions by LEGIC

end-customer (credential issuer) end-user (credential holder) end-customer (service provider / relying party)



EUGLOH

#### B/AAED

# Conclusion

- Wallet passes are the future for credential, not apps or cards
- cost-effective solutions are possible
- It is a long-term migration process





#### We'd love to hear from you!

#### Get in touch:

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