



## eduTAP

Bridging online identity to mobile credentials for reliable and trustworthy on-site service access (in the educational sector)

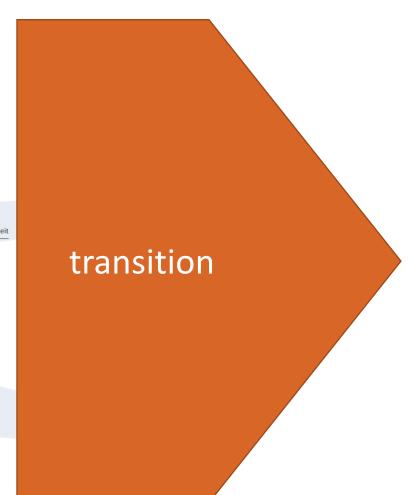
EUNIS 2024 – Athens – June 7<sup>th</sup>, 2024 Alexander Loechel (LMU Munich), José Filipe Alves (U.Porto), Morgan Persson (LU)





**Transition of credentials into the Smartphone Wallets** 

















## Access Services → a question of interoperability

#### Identification

- Identification
- Status verification
- Proof of entitlement
- Single Sign On / 2FA / FIDO2
- Attendance check
  - Check-in for exams
  - attendance at courses
  - Time recording
- Electronic Signature (of legal documents)

### Electronic payment / cashless campus

- Canteen & cafeterias
- Vending machines
- Printing / scanning (secure & follow me printing)
- Ticketing (secure & follow me printing)

### **Physical Access Control**

- Areas (campus, parking lot)
- Buildings
- Rooms
  - Classrooms
  - Labs
  - Computer rooms
  - Learning spaces
  - Offices
  - Accommodation facilities (i.e., dorms)
- Sports facilities

### Library services

- Access to / borrow
  - Physical media (book, audio and video media)
  - E-media (book, audio and video media)
- Learning spaces

### Transport

- On campus services (university shuttle service)
- Public transport tickets& discounts

### Discount and promotions

- Discounts on cultural activities
  - Museums
  - theaters
  - cinema
- Shops
- Restaurants

## on- & off-campus → on-site usage online services















## The European Student Card

- ✓ Vision of the European Commission: Towards a European Education Area
- ✓ The European Student Card Initiative (ESCI)
  - → Students can get their status verified easily across Europe
  - → Access to on- and off-campus services
  - easier access to student services at host universities on a mobility programme
- ✓ European Charter for Higher Education (ECHE) of the Erasmus+ Program



## A great vision!





## **European Student Card Technology and Features**

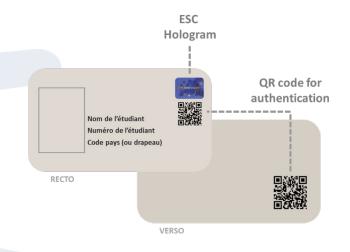
The European Student Card (1st Gen) is a solution added to existing cards, and implemented through a centralised digital platform called the ESC Router that allows participant institutions to (1) generate student cards and to (2) validate student status

#### ESCN - European Student Card Number

Unique card identifier of 16 bytes that serves to link a specific card to the specific HEI who produced it and to identify a card.

#### **ESI - European Student Identifier**

A digital identifier enabling students to uniquely identify themselves when they access student mobility services online.



#### **European Student Card QR Code**

Two-dimensional barcode printed on the ESC to ensure compatibility with any type of passive card and to automatically verify the data of the student's status.

#### **European Student Card Hologram**

Logo on the front of the European Student Card that certifies the authenticity of the card and serves as an identifier to access services at European level.











### **European University Alliance for Global Health**

### 9 Universities, 1 Goal:

Building Europe's Campus for Global Health



### **EUGLOH 2.0 Consortium Partners**





















→ UNS & UiT are from non-member states of the European Union

## 338,500 Students

Interoperable services and

identification





**54,000 112** Academic Staff Faculties & Schools

15-20 % foreign students

40 % European citizens

60 % from other nations

### **Key Goals**

- Interdisciplinary Global Health programmes across universities striving towards a joint European degree.
- A vibrant, multicultural and inclusive inter-university campus.
- Seamless mobility for students, staff and professionals physical and virtual.
- Strong links between higher education, research and local socio-economic ecosystems to prepare young people for the jobs of tomorrow.
- Empowering future generations to find solutions for Global Health challenges.









## Interoperability?

to access on and off-campus services?

→ a hologram does not provide interoperability a URL in a QR code as a solution?

## security, privacy, ...?





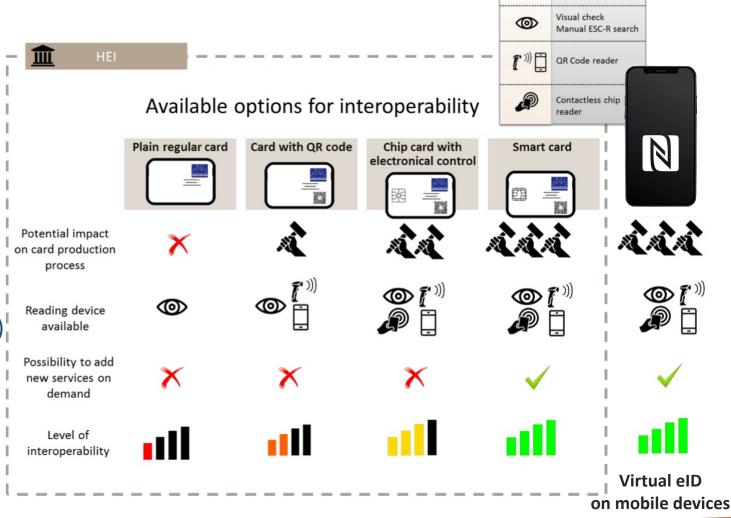
Legend

## Interoperability: Question of the medium

### Baselined on the ESC specification

Possible technological implementations:

- 1. Plain Card with Hologram
- 2. Plain Card with Hologram + QR-Code
- 3. Chip card (with Hologram + QR-Code)
  - 1. Chip card technology neutral
  - 2. Mifare DESfire chip card with App
  - 3. Multi-technology chip card with App
- 4. Smart card (with Hologram + QR-Code + App)
- 5. Virtual eID (Smartphone)



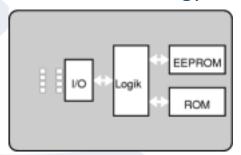




## Interoperability: Physical card side?

Chip cards  $\rightarrow$  bind to one certain technology or combi cards

- NXP Mifare DESfire
- Legic Advant
- HID iClass
- •



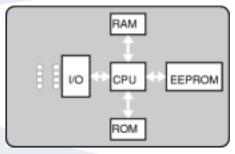






### Smartcards → expensive

JCOP





- → Plastic cards are not the solution, so...
  - ✓ Sustainability
  - ✓ Interoperability







## Interoperability: Cards – Communication Protokolls and Data / File Systems Different standards of Transponder technologies – "standards" – NOT Compatible to each other





## **EUGLOH** campus cards current state and connected services

### → Vision:

All university members should be able to use services of host university while on visit



### Status of four core members (IT wise)

### Ludwig-Maximilians-Universität München

- Legic CTC Cards (Legic Advant + Prime)
- Payment (Studierendenwerk München)
- Cloud-Printing and Scanning (Secure-Printing and Payment)
- Library
- Ticket for Public Transport System

### **Université Paris-Saclay**

- NXP Mifare DESfire Cards
- Payment (izly les Crous)
- Library
- Physical Access Control

### **Lunds universitet**

- NXP Mifare Classic Cards
- Physical Access Control (online and offline)
- Login at copiers (for copy/print/scan)
- Library
- Several other services, but not any payment services

### **Universidade do Porto**

- NXP Mifare Classic Cards / Java Cards with Mifare Classic emulation
- Library
- Physical Access Control
- Canteen & cafeterias
- Printing Service
- Attendance

## The Stakeholder-Landscape









in est









UNIVERSITY

Erasmus+



Ülysseus

**EUTOPIA** 















public transport providers. - cultural institutions (libraries, museums, theaters, cinemas).





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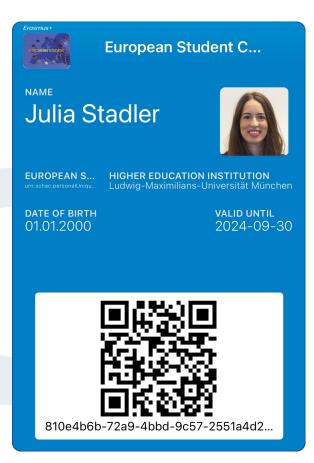
But not a good technical baseline, regarding the current state-of-technology





## Transition of credentials into the Smartphone Wallets Examples: European Student Card in the Wallet





- Discount off-campus
- For usage at HEIs that accept the ESC
- No NFC or additional data





European University Alliance for Global Health

# Introducing eduTAP







## eduTAP – educational tapping

### tap to ...

- √ tap to identify yourself,
- ✓ tap to verify your status,
- ✓ tap to proof your entitlement,
- ✓ tap to claim a discount,

### tap to access a service on-site directly:

- ✓ tap to pay (open and close loop-payments),
- ✓ tap to open a door,
- ✓ tap to lend a book,
- ✓ tap to take a campus shuttle.

### TAP TO PAY



no app, just tap!

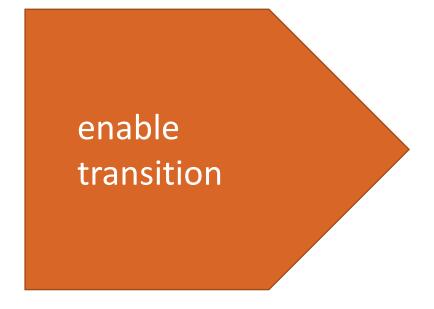




### eduTAP - mission:

- digitizing cards → passes in the smart device wallets
- leveraging the possibilities of smart devices for interoperability
- enable easy service access on-site

chip card / smart card





- enable HEIs and Service Providers to:
  - create, issue, and manage passes within the smart device wallet
  - interact with wallet passes to give access to services, identify, and verify the status of students and staff
- enable students and staff members to access services on-site, easy and consistent





### Digitizing cards vs. leveraging the possibilities of smart devices

chip card / smart card

We are still thinking in cards terms

campus cards / corporate cards (Student IDs / employee badge)



- Card as an integrated element
   → multiple applications in one card
- Front & Back of a CR80 / ID-1 card
- Limited amount of visual space
- Card as branding space (Corporate Design)
- → Passes in smart device wallets are a disruptive technology,
- → Let's think in terms of this technology









Back



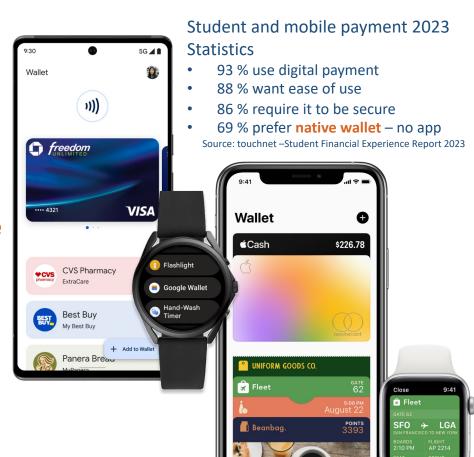


### Digitizing cards vs. leveraging the possibilities of smart devices

Users Expectations

- Don't stick to old technology if your user expects something modern
- Integration and Interoperability
- The Smartphone is the essential working tool for younger generations
- Higher Education Institutions should provide credentials in modern ways
- Student IDs / Campus IDs should be recognized and accepted anywhere just as plastic Student IDs
- ✓ Be compliant
- ✓ Be Secure → implement IT-Security best practices
- ✓ Respect privacy
- ✓ Respect self-sovereignty and decisions of users

→ Think from a user perspective (user-centric-optimization)







## Digitizing cards vs. leveraging the possibilities of smart devices Stages of Digitalization – Period of Digital transformation

Digitalization 1.0

• Digitization – create digital versions of analog documents

→ Digitization vs. Digitalization

- Digitalization 2.0
- Digitalization with internal focus
- Optimize internal administrative processes organization centric optimizations -
- Processing of data
  - → Digital transformation (a hard shift)
- Digitalization with focus on the user user centric optimizations -
- Optimization on how services are discovered and seamlessly used
- Flow of data

- → Service oriented
- → Digital identity
- → Interoperability





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Digitizing cards vs. leveraging the possibilities of smart devices Reinvent the wheel vs. evolution of the wheel







and disruptive innovation



Wallet as a container for multiple "cards"

- → link one service per wallet pass
- ✓ each pass has its own design
- ✓ additional information for the users
- ✓ User can select which service they want to use
   → digital self-sovereign identity (SSI)



Studierendenwerk Münche Oberbayern

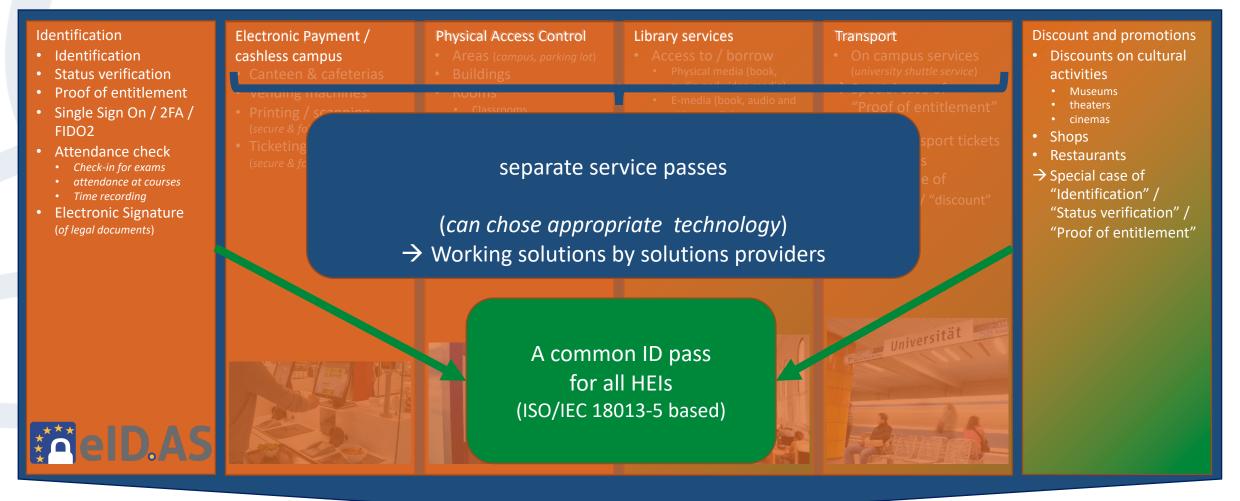






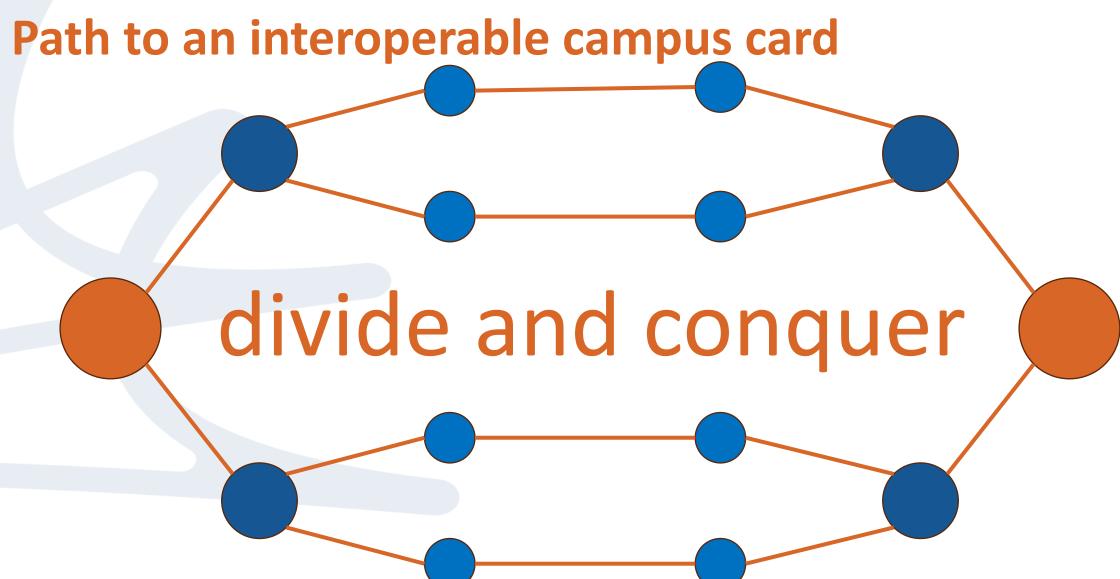


### Medium → Services





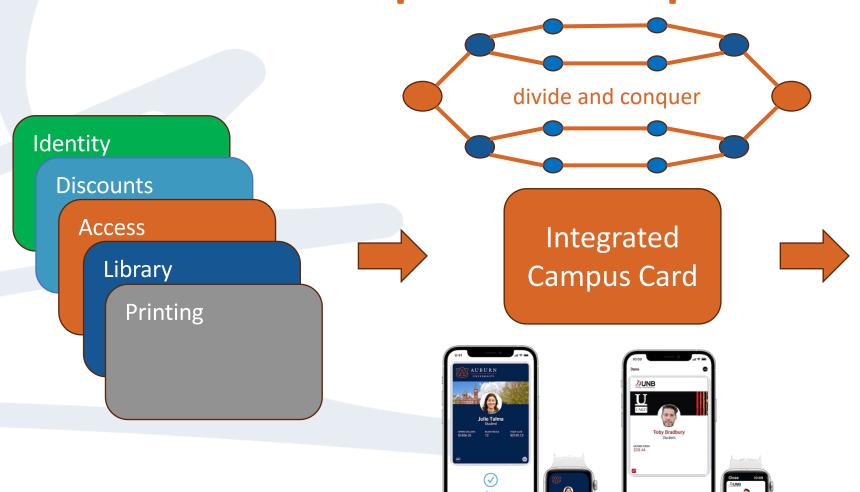








## Path to an interoperable campus card









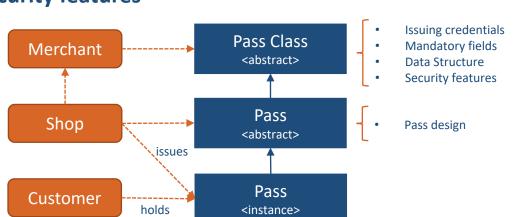
## Technical details and features of Wallets / Passes

The wallet is a **container for multiple credentials** → **passes** 

The Wallet provide access to passes and secure them (Secure Element, Cloud bases Secure Element, ...)

### **Technical features:**

- Smart / Quick Select option (Express-Mode) reader selects the specific pass to interact with (if available)
- Battery reserve (pass is still usable if phone has powered off; important for keys, transit tickets, payment)
- Selectable Authentication requirements ← security features
- Groupable
- Validity dates
- Remote updateable / revokable
- Offline usable (→ non traceable)
- Host Card Emulation possible
- → Demo later











## Technical details and features of Wallets / Passes

- ✓ Technical details and features of Wallets / Passes → Path to an interoperable campus card.
- ✓ if each pass (technology) can be individually selected and leveraged, and the Pass in the Wallet can be selected by the reader (Smart Select)
   → one pass per service

### Pass

- Smart Select / Express Mode Selector
- Design visual presentation
- Data-Slot → Smart Tap / VAS / Mifare / mDoc (ISO/INC 18013-5)

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vval	llet- <i>l</i>	4hh

Account-binding

Presentation

• ..

### Wallet-

App

Wallet-App

Wallet-

App

OS Wallet API

### **Operating System**

Layer (OS)

• API for ...

### Hardware-Layer (access to)

- NFC / BLE / UWB
- Secure Element / Security Chip
- Subscriber Identity Module SIM/eSIM

### Pass

- → Card bundle
- Visual design of a pass (images)
- Presentation data
- Data-structure

(OEM-specific default: Google Smart Tap Apple VAS / ECP 2.0)

security level

### Pass

- → Card bundle
- Visual design of a pass (images)
- Presentation data
- Host Card Emulation
- Data-structure in HCE



## Technical details and features of Wallets / Passes

Detail view on the Wallet

### Pass

- Smart Select / Express Mode Selector
- Design visual presentation
- Data-Slot → Smart Tap / VAS / Mifare / mDoc (ISO/INC 18013-5)

Wallet-App	Wallet-	Wallet-	Wallet-
<ul><li>Account-binding</li><li>Presentation</li></ul>	Арр	Арр	App
•			

**OS Wallet API** 

Operating System Layer (OS)

• API for .

### Hardware-Layer (access to)

- NFC / BLE / UWB
- Secure Element / Security Chip
- Subscriber Identity Module SIM/eSIM



- → The eduTAP solution is wallet agnostic, not bound to a specific Wallet provider or company
  - → eduTAP just enables HEI and Service Providers to easily **create** and **issue** wallet passes

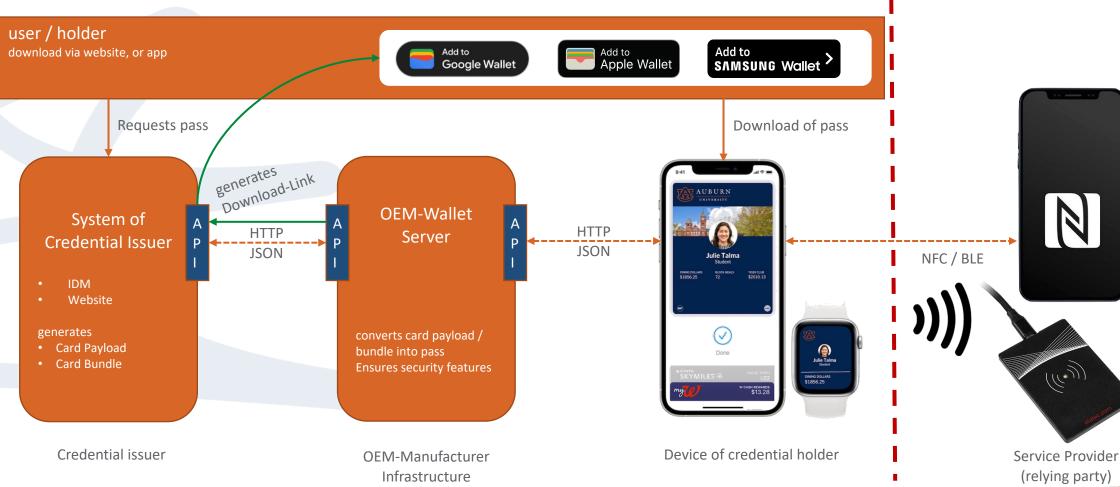




redeming

## Issuing process of wallet passes

→ importance for the users – always the same process







## Medium → Services

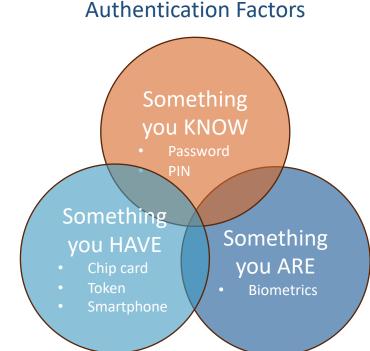
#### Discount and promotions Identification Electronic Payment / **Physical Access Control** Library services Transport cashless campus · Discounts on cultural Identification Status verification activities Proof of entitlement Single Sign On / 2FA / FIDO2 Shops Attendance check Restaurants separate service passes Check-in for exams → Special case of attendance at courses "Identification" / Time recording • Electronic Signature "Status verification" / (can chose appropriate technology) (of legal documents) "Proof of entitlement" → Working solutions by solutions providers Universität A common ID pass for all HEIs (ISO/IEC 18013-5 based)





## Key to all Services -> Identification / Authentication

- Triple-A-System
  - (Identification)
  - Authentication
  - Authorization
  - Accounting
- On-site services access is about proving your entitlements and identity
- "something we know" as an authentication method for on-site service access is not very efficient,
   best a combination of "something we have" + "something we are"
   → Smartphone Wallet passes + authentication via biometrics



We already have a powerful IDM System for online-services -> Shibboleth -> eduGAIN-AAI

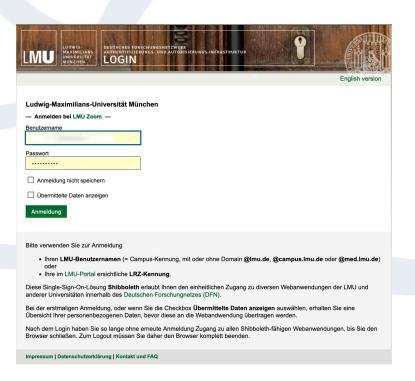


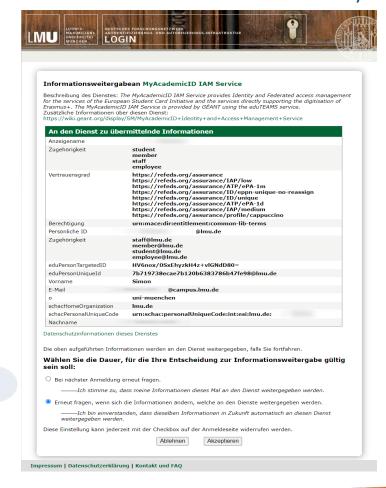


### The common Authentication method in the educational sector

Shibboleth – local or in federation (national or multi-national  $\rightarrow$  eduGAIN-AAI)  $\rightarrow$  SAML2 or OIDC











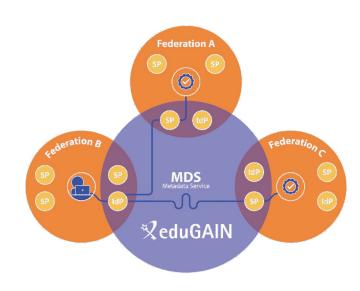




## technology and information for Identification

### User and Role bind services -> Identity Management

- Existing technologies:
  - Directory Services → LDAP (Protocol and Schema definitions)
- LDAP-Schema for Higher Education
  - eduPerson (V4.3 from 30. November 2021; V1.0 from December 2007)
  - SCHAC SCHema for ACademia (V1.6.0-prposed from 24. March 2022 / V1.5.0 from 15. April 2015; V1.0 from May 2006)
  - SAML Security Assertion Markup Language
- Essential LDAP-Schema Attributes:
  - eduPersonAffiliation / eduPersonScopedAffiliation → Roles
  - eduPersonEntitlement → Mapped Entitlements ← Services provided
  - eduPersonAssurance → Assurance Class / Level of Data
  - schacHomeOrganization
  - schacPersonalUniqueCode → European Student Identifier
     → additional Identifiers passes
    - → additional Identifiers necessary
  - Pairwise Id → Pseudonym
  - Subject Id → Unique Person Identifier







## **Trust level / Assurance Level**

- → Very important for **IDENTIFICATION & AUTHENTICATION**
- → Quality of identity (personal) data
- → Type of authentication & consequences for identification medium



### Authentication

- certificate based
- FIDO2
- Smart ID

### Identity proofing:

- → officially confirmed
- → check of a government issued photo-ID

### Authentication

- FeID. AS compliant
  - → In eID of EU Citizen IDs
  - → Provided by HEI for foreign Students

### Identity proofing:

- → Officially confirmed
- → Identity document checked to be genuine and represent the claimed identity
- Qualified signature

### normal

### Authentication:

- username / email
  - + password
- Identity proofing:
- → self-asserted
- → verified e-mail address







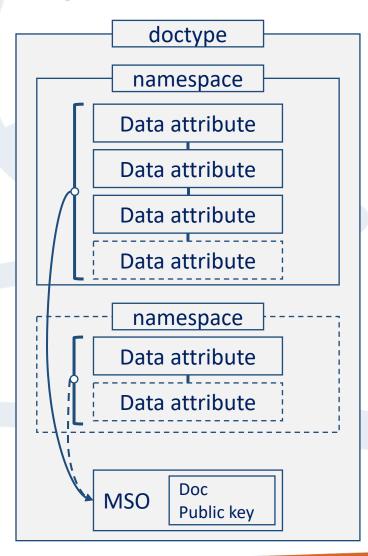
### Common Identification pass using ISO/IEC 18013-5 model

- The "ISO/IEC 18013-5 Personal Identification" model is designed to support
  - A protocol for two devices to establish a secure wireless communication channel and exchange structured request and response message
  - Identification of the credential holder (user binding)
  - Selective release of data elements by the credential holder (data minimization / consent)
  - Pre-consent mechanism for frequently repeated processes (e.g. discount payment at Student Affairs Unions)
  - A protocol to retrieve credential data directly from the mobile device of the holder, purely offline, facilitating availability and non-traceability
  - An optional protocol to retrieve additional data from the issuing authority
  - A mechanism to establish integrity and authenticity of the credential data
  - A mechanism to confirm device binding (signing at transaction time)
  - Multi-document and multi namespace aware ← extendable for other use cases
- Established governmental credential format that is already in use → mobile driving licence / eu.europa.ec.eudiw.pid.1
- Already supported by the OEM-Smartphone-Manufactures (Apple and Google
   → see: <a href="https://android-developers.googleblog.com/2020/11/privacy-preserving-features-in-mobile.html">https://android-developers.googleblog.com/2020/11/privacy-preserving-features-in-mobile.html</a>)
- No additional infrastructure costs





## ISO/IEC 18013-5 Data model



Reuse of directory Data (common eduGAIN attributes): **%eduGAIN** 



- portrait (photo, mandatory for identification documents)
- givenNames
- sn (surname)
- email
- eduPersonAffiliation / eduPersonScopedAffiliation
- eduPersonEntitlement
- eduPersonAssurance
- schacHomeOrganization
- schacPersonalUniqueCode → European Student Identifier (ESI) MyAcademicID
- schacDateOfBirth
- schacYearOfBirth
- schacPlaceOfBirth
- schacExpiryDate

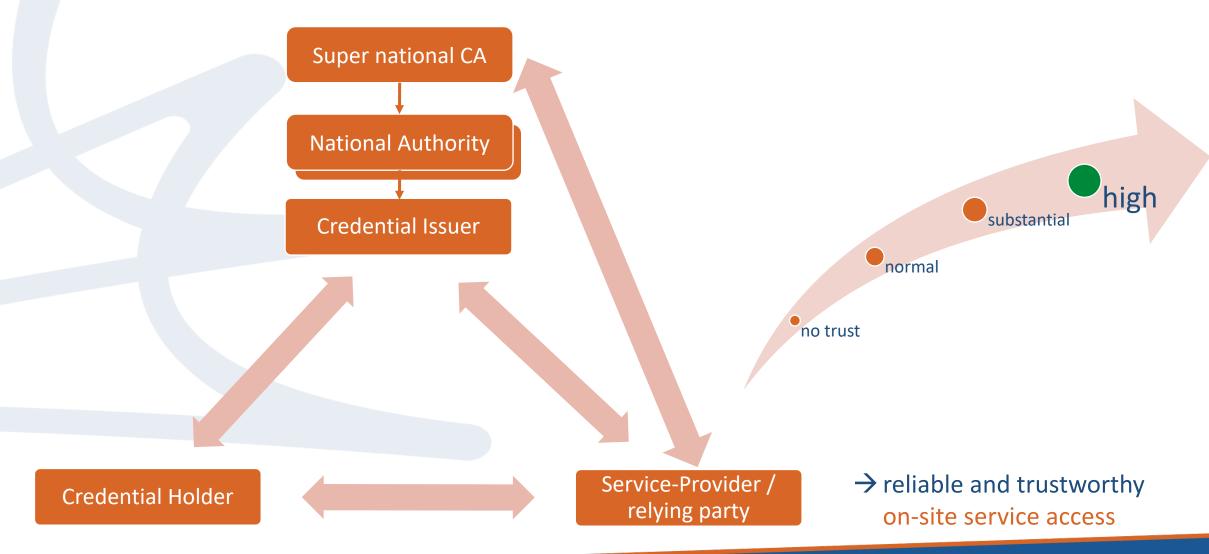


works like a Shibboleth authentication on-site → trained processes





# **Chain of Trust & Trust level**







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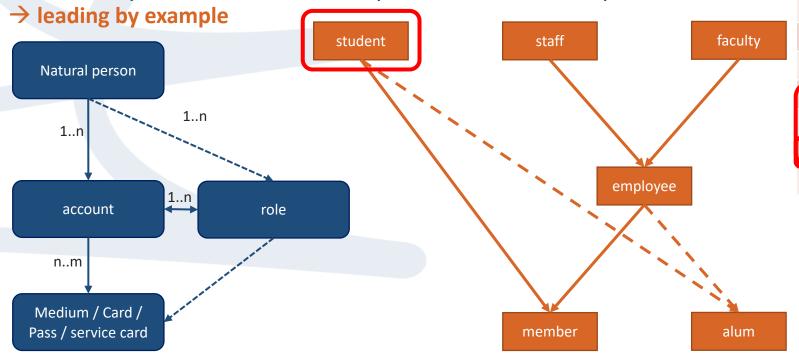




## **European Student Card** > Services and Service Consumers

- Why focus on students and ISCED:2011 Level 6/7/8 for ESC?
- It is about providing services → eduTAP is for anyone
  - For users of the (home or host) institution
  - User incoming for a short-term or long-term mobility

Staff / faculty members are more likely on short-term mobility than students



### ISCED:2011 Level

Level	Label
0	Early childhood education
1	Primary education
2	Lower secondary education
3	Upper secondary education
4	Post-secondary non-tertiary education
5	Short-cycle tertiary education
6	Bachelor's or equivalent
7	Master's or equivalent
8	Doctorate or equivalent
х	Faculty or Staff member of HEI

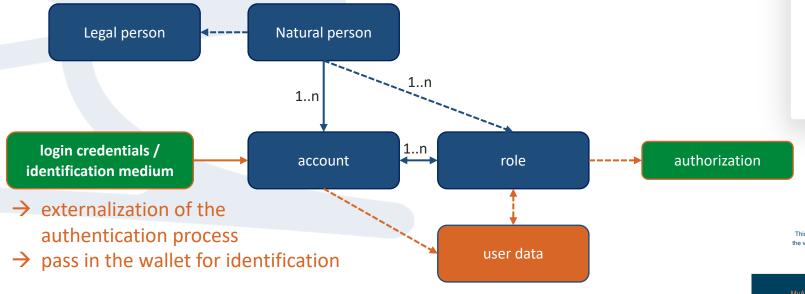
affiliate

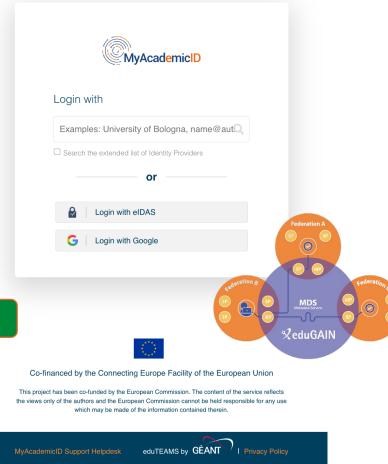




# Identity Linking → from eduGAIN to eduTAP

- Utilization of decentralized / federated Authentication and Authorization Infrastructure
  - Online fewer individual login credentials → higher assurance levels
  - Bridging online identity to mobile credentials for reliable and trustworthy on-site service access → service-oriented + interoperability-oriented
  - Focus on Flow of data
  - The medium wallet pass as an extension of a Digital Identity









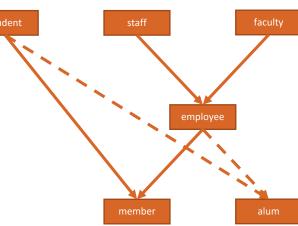
# From eduGAIN & eduroam to eduTAP

- eduGAIN is an inter-federation of identity-federations in Higher Education
  - Each Member of a Higher Education Institution (HEI) should have a user-account that allows him to access online-services
  - eduGAIN uses Shibboleth (federated SAML2 or OIDC) and is an "Authentication and Authorization Infrastructure" (AAI)
  - All HEIs Identity Management Systems uses the same common set of LDAP-Schema (eduPerson & SCHAC + SAML) → shared set of Attributes and understanding of those Attributes
- eduroam (educational roaming) gives all HEI members access to a WLAN service with SSID eduroam
  - WPA2/3-Enterprise with a Radius Authentication Service (based on the eduGAIN user-account login)
  - A common WLAN at almost all HEIs world-wide and public spots

→ It is all about accessing services

### → eduTAP

- identification / authentication / authorization to access services on-site
- uses eduGAIN and legacy system attributes for service access



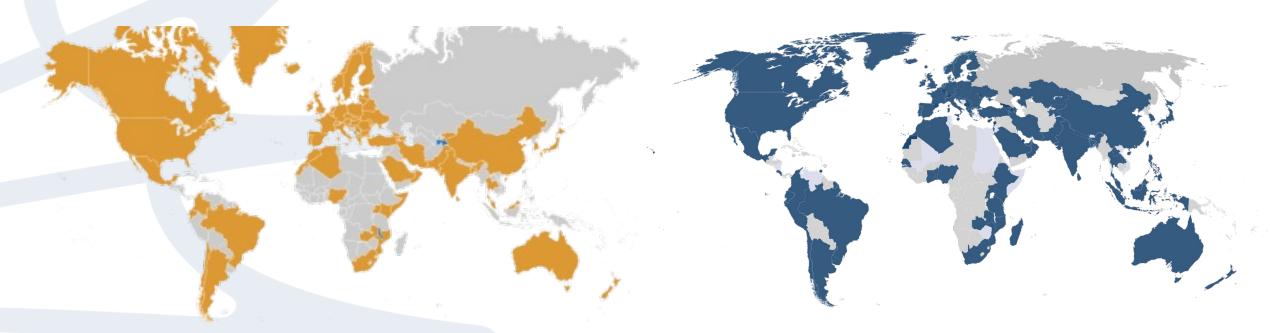




# eduGAIN & eduroam Member Countries

→ eduGAIN Federation Members

→ eduroam Service Providers



→ eduTAP fits perfectly into GÉANT Trust & Identity Services and compliments eduGAIN for offline on-site identity use cases
 → can reach the same adoption world-wide







# **GÉANT – The IT provider for Higher Education in Europe**

The GÉANT Association is the collaboration of European National Research and Education Networks (NRENs)

- Non-Profit Organization
- Service-Provider for IT / e-infrastructure services for the European Higher Education Sector
- **Key Services:** 
  - **GÉANT Trust & Identity Services**

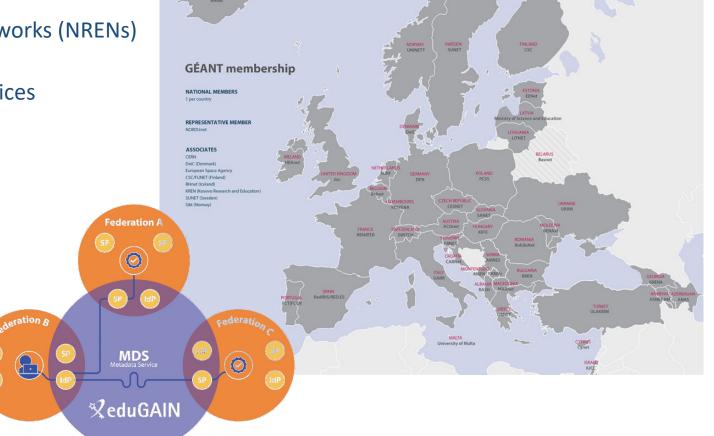








- **GÉANT Network and Connectivity Services**
- **GÉANT Security Services**
- **GÉANT Cloud Services**
- **Procurement Agency for EU-HEIs**



→ eduTAP fits perfectly into GÉANT Trust & Identity Services and compliments eduGAIN for offline on-site identity use cases





# eduTAP



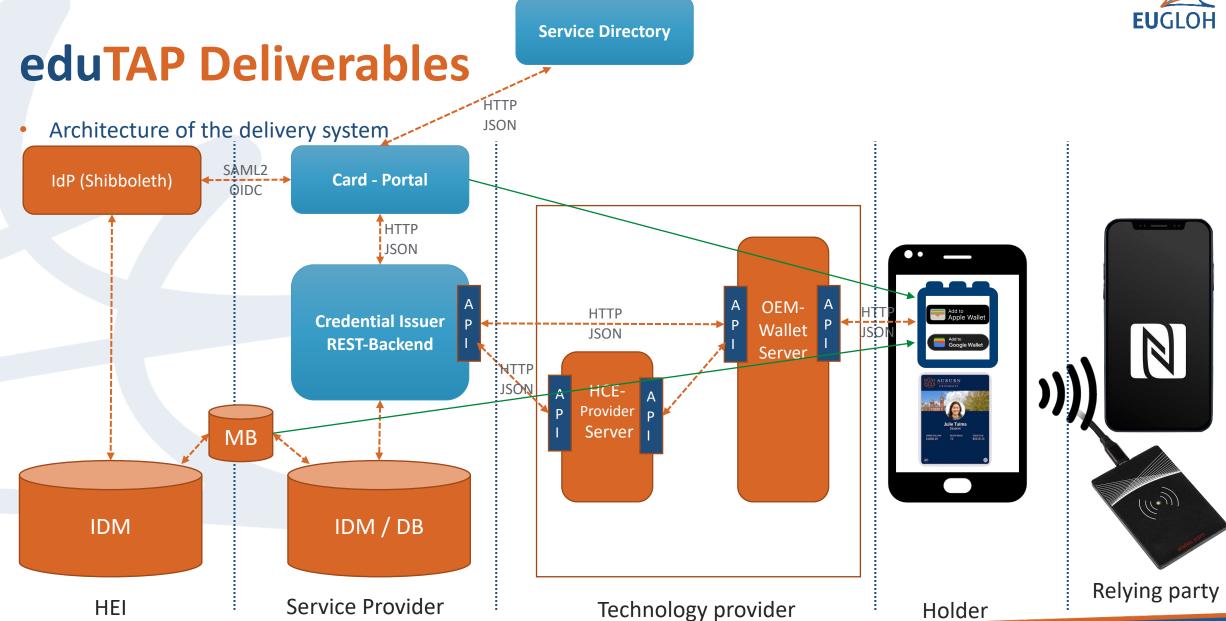


# eduTAP – educational tapping – What is eduTAP?

- eduTAP the concept
  - of splitting integrated campus cards into separate service passes and
  - a harmonized identity pass
- eduTAP the software / product to enable HEIs and Service Providers to:
  - create, issue, and manage passes within the smart device wallet
  - interact with wallet passes to give access to services, identify, and verify the status of students and staff members
    - The eduTAP concept helps to fulfill the great vision of the European Student Card and enable interoperability











# eduTAP Software / Product Deliverables

The eduTAP project and community implements

- eduTAP core  $\rightarrow$  generic libraries and tools; everything to create, issue and manage passes in the wallets
- eduTAP libs → generic libraries and tools; everything to interact with and process data from a wallet pass
- Central Service Directory → find service and obtain a service pass if necessary
- Infrastructure and Deployment helpers

HEIs and Service Providers that want to adopt and use eduTAP needs to implement or configure

Mandant Specific Applications (MasA) → eduTAP@institution implementation

## eduTAP is community open source

More Information's → https://eduTAP.eu • https://docs.eduTAP.eu & https://github.com/edutap-eu





# eduTAP – educational tapping

## tap to ...

- √ tap to identify yourself,
- ✓ tap to verify your status,
- ✓ tap to proof your entitlement,
- ✓ tap to claim a discount,

## tap to access a service on-site directly:

- ✓ tap to pay (open and close loop-payments),
- ✓ tap to open a door,
- ✓ tap to lend a book,
- ✓ tap to take a campus shuttle.

## TAP TO PAY



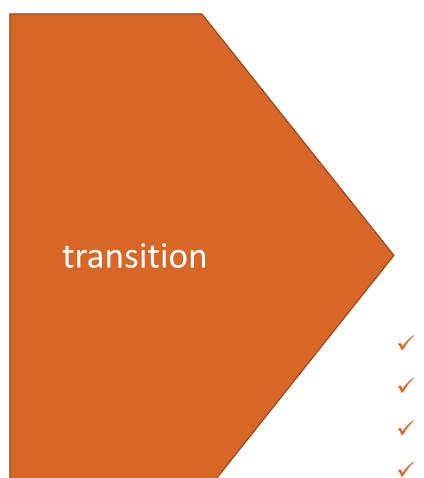
no app, just tap!





Path to an interoperable campus card







eduTAP

- ✓ state-of-art technology,
- ✓ secure and trustworthy,
- ✓ compliant to GDPR
- ensures interoperability

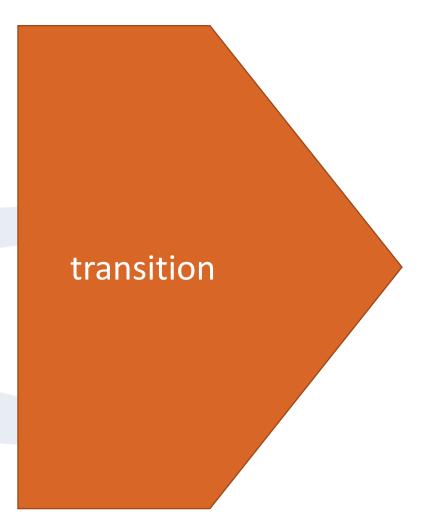


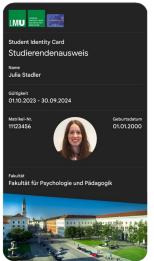


# **Transition of credentials into the Smartphone Wallets**













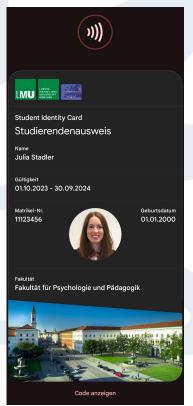








# Transition of credentials into the Smartphone Wallets Examples: potential IDs for LMU Munich





















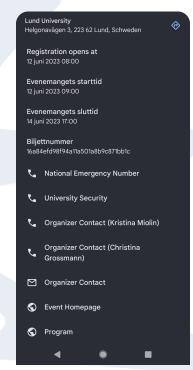


# **Transition of credentials into the Smartphone Wallets**

**Examples: Event Tickets** 

#### **EUGLOH Annual Summit 2023 in Lund**





#### ECCA 2024





European Campus Card









# Transition of credentials into the Smartphone Wallets Examples: European Student Card in the Wallet





- Discount off-campus
- For usage at HEIs that accept the ESC
- No NFC or additional data





# Demo → Download an eduTAP created pass



https://demo.edutap.eu/









# **DEMO**

## Time for Demo

- Download an example pass
- Interact with a reader
- Updating a Pass
- Flow of verifying a verifiable credential







## We'd love to hear from you!

#### Get in touch:

EUGLOH Work Package – Campus Life / EUGLOH ESC Working Group (IT people): heis.it.wp5.eugloh@up.pt

- Alexander Loechel (LMU Munich)
- José Filipe Alves (UPorto)
- Morgan Persson (LU)
- Pierre Gabrielle (Université Paris-Saclay)

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